

WRG8 Workshop Campaign – Replacing coolant regulator

WRG8 Workshop Campaign - Replacing coolant regulator

ID Number	WRG8
Models	Cayenne Turbo (9YA / 9YB) Cayenne Turbo S E-Hybrid (9YA / 9YB)
Model Years	2019 - 2022
VIN List	Attached
Number of Affected VINs	4397
Issue Description	<p>The actual coolant temperature of the affected vehicles may deviate from the predicted temperature curve during the engine warm-up phase due to a maladjustment of the map-controlled coolant regulator.</p> <p>If this is the case, the engine heats up with a delay and the Check Engine light (MIL) is consequently activated.</p>
What should Dealers Do	Please arrange for the coolant regulator to be replaced as soon as possible. (The repair and parts are immediately available as of 08/12/2025)
Customer Notification	To be posted at a later date
TI	No. 77-24
California PC's only	The Department of Motor Vehicles (DMV) in California may require that the customer furnish proof of completion of this Workshop Campaign in the form of a copy of the dealer's repair order, including a signed "Proof of Correction" certificate, before the next renewal of the vehicle registration. You must supply this documentation to the customer only after the campaign has been completed. Please instruct the customer to retain the signed "Proof of Correction Certificate" within their vehicle records.
Parts Status	Status 1

Warranty processing

Scope 1 to Scope 21:

Damage Code	WRG8 66 000
Repair Code	2
Labor time	738 - 1107 TU

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Attachments

1. [VIN_List_Report_WRG8_2025-08-12_V3.xlsx](#)