

# Driver Seat (Manual) Base Sinks or Gradually Lowers

**Service Category** Vehicle Interior

**Market** USA and Mexico

**Section** Seat

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2022 - 2024	Corolla Cross, Corolla Cross HV	

## Introduction

Some 2022 – 2024 model year Corolla Cross and Corolla Cross Hybrid vehicles equipped with a driver seat that has manual (non-power) adjustment controls may exhibit a driver seat base that sinks or gradually lowers. This can occur due to inadvertent contact with the vertical adjusting handle. Please follow the Repair Procedure in this bulletin to address this condition.

## Warranty Information

### For USA Market

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD2505	R & R Vertical Adjuster Handle	0.3	72495-02080-C0	87	57

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### For Mexico Market

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD2505	R & R Vertical Adjuster Handle	0.3	72495-02080-C0	87	57

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

## Driver Seat (Manual) Base Sinks or Gradually Lowers

### Parts Information

PART NUMBER	PART NAME	QTY
72495-0A030-C0	Handle, Fr Seat Vertical Adjuster, LH	1

### Repair Procedure

1. Confirm the condition exists.  
Does the vehicle exhibit a driver seat (manual) base that sinks or gradually lowers?
  - **YES** — Continue to step 2.
  - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Remove the vertical adjusting handle, as shown in Figure 1.

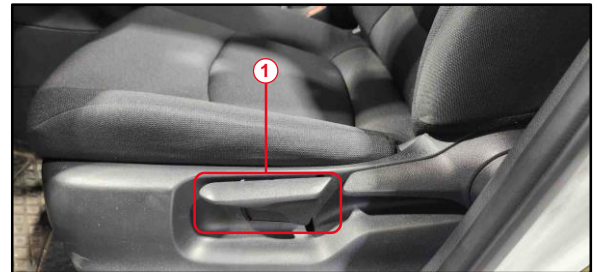
Refer to TIS, applicable model and model year Repair Manual.

- [2022 – 2024](#) Corolla Cross and Corolla Cross HV:  
*Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Disassembly*

**NOTE**

Perform ONLY step 3.

**Figure 1.**



1

Vertical Adjusting Handle

3. Install the NEW vertical adjuster handle.  
Refer to TIS, applicable model and model year Repair Manual.

- [2022 – 2024](#) Corolla Cross and Corolla Cross HV:  
*Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Reassembly*

**NOTE**

Perform ONLY step 34.

4. Confirm the condition is no longer present.