

Bulletin #: C32-0825-0644		☐ Take Note ☒ Take Action	
☐ Retail Operator	☐ Sales Pre-Owned	☐ Business Manager	☒ Parts & Accessories
☐ General Manager	☐ Sales New Car	☐ Service	☐ Administration
Name:		Phone Number:	
Title:		Source: Parts Logistics	
Date: August 21, 2025		Supersedes:	



BMW PARTS BULLETIN

TEC783 TENSION STRUT RETURN

TAKE ACTION

BMW AG has requested the inspection and return of the following part numbers:

31 10 8 866 771 31 10 8 866 772 31 10 8 866 773 31 10 8 866 774

Affected available inventory must not be sold.

Concerned are all parts delivered and shipped so far containing wrong part number label inside package.
Parts containing correct part number label are good for use.

Please return all affected part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC783 must appear in the text of your TEC claim. If you cannot locate the delivery number, please submit an IDS ticket to Parts Logistics>Returns>Claims>Quality>Claims for assistance.

TEC783 is valid from August 21, 2025, through September 04, 2025. The deadline for filing a claim under TEC783 is September 04, 2025. All parts must be returned to your facing RDC no later than September 18, 2025.

Please reorder the same part number as needed.

