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Document Information

Location: Electrical – Infotainment

Topic: No DAB/FM displayed on Media screen

Condition: Permanent

Diagnostic Trouble Codes: N/A

Measure

During routine software updates it may appear after in the ADI that there is no DAB/FM/SXM option present.

Communication between the ICU/ADI and Radio Tuner Module may have become disturbed and placed the Tuner Module into a BASE mode.

Before replacing the Radio Tuner Module, please try to recover the unit by carrying out the following steps precisely.

- Disconnect the Radio Tuner Module
- Fully sleep the vehicle
- Wake car up and move to IS5, wait for the ADI to fully wake up
- Plug in tuner whilst in IS5. Connecting the Antenna's first, then the harness connector
- Wait 15 minutes with car in IS5
- **CARE POINT DO NOT DISTURB THE IGNITION**
- Check HW and SW versions are populated in System Settings on the ADI
- Drive car outside to an area of known signal and check radio station list, it may be required to test drive the vehicle away from the workshop
- If no station list is present after a test drive, please carry out a reset on the ADI screen pushing and holding the power button in a known good signal location.

The following instructions are also for new Radio Tuner Module installation.

Once a new Radio Tuner Module is fitted, the ICU/ADI will carry out a software update on the new unit.

This can take up to 15 minutes and the ignition being in IS5 must not be disturbed. If it is disturbed by an ignition cycle, the unit may not be recoverable.

Work instructions have been changed on MSP accordingly.

Parts Information

N/A

Repair Time

N/A

Attachments

N/A