

Technical Journal Title iCUP - Estimated Time of Arrival in DIM missing		Ref. No. TJ 37224.2.0	
Issuer (Dept.) Technical Service		Issue Date 8/18/25	Status Date 8/21/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_37224_1.pdf	0.1935 MB

Rows beginning with * are modified

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DESCRIPTION:

If the customer complains of missing Distance to Destination and Estimated Time of Arrival (ETA) in the DIM, please follow the instructions under "Service".

ETA = Estimated time at arrival (also incl. Distance to Destination)

DIM = Driver Infotainment Module

CSD = Center Stack Display

CSC Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
EO	Navigation/Does not work
HP	Navigation/Navigation system gives incorrect directions
IC	Navigation/Updates of information slow/does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
234							2022-9999		-	202122-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		-	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

*Issue is now resolved with latest SW in VIDA 3.4.4.
TJ will be closed in 2 weeks.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

To view TJ attachments continue to next page. This TJ has one attachment.

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