

Volvo Car USA LLC

Technical Journal

<small>Technical Journal Title</small> Driving Journal issue, iCUP MY26		<small>Ref. No.</small> TJ 37456.1.0	
<small>Issuer (Dept.)</small> Technical Service		<small>Issue Date</small> 7/30/25	<small>Status Date</small> 8/13/25
<small>Car Market</small> United States and Canada	<small>Partner</small> 3 US 7510 Volvo Car USA	<small>Function Group</small> 3975	
<small>Function Description</small> Mobile data services, general		<small>Page</small> Page 1 of 2	

DESCRIPTION:

If a customer complains of any issues with Driving Journal, follow the advice under “Service”.

CSC Customer Symptom Codes

Code	Description
6M	Mobile app Volvo Cars/No information from the vehicle
6N	Mobile app Volvo Cars/Other communication problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
227							2026-9999		-	202517-999952
236							2026-9999		-	202517-999952
238							2026-9999		-	202517-999952
246							2026-9999		-	202517-999952
256							2026-9999		-	202517-999952
536							2026-9999		-	202517-999952
539							2026-9999		-	202517-999952

SERVICE:

Ensure Data sharing in CSD is activated, and location services is toggled to “Always On” for the Driving Journal “In Car App” and Active Volvo ID.

If the issue still exists, please create a “Support Not Needed” TIE Report for case building purposes. This is a known problem and will be addressed soon.

iCUP = Infotainment Connectivity Unit Program

MY26 = Model Year 2026

CSD = Center Stack Display

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Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if you come across the above mentioned issue. Use concern area "Connectivity" and sub concern area "Support not needed", use function group 3975.