

Technical Journal

TITLE:

Climate System Cooling Performance (Polestar)

REF NO: TJ 37452.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-07-17	STATUS DATE: 2025-08-05
FUNC GROUP: 8741	FUNC DESC: Cooling unit, complete	Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

If a customer experiences intermittent poor AC performance and DTC P26FD68 is stored, follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
SZ	Air vents/Air vent adjustment problems
8C	Temperature control/A/C not cold enough in rear section
9Q	Temperature control/Uneven temperature
KI	Temperature control/A/C not cold enough

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
HPA	P26FD68	Intermittent
HPA	P26FD68	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2025		-	0-0

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SERVICE:

NOTE: Before fault tracing, check if the vehicle is tagged for QB1052. Complete the QB if needed.

- If the vehicle is not tagged for QB1052, fault trace according to VIDA.

For any other A/C performance concerns (i.e., poor cooling, uneven temperature, not cooling enough, etc.), please follow VIDA fault tracing.

Warranty claim info:

No warranty claim is accepted for this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a vehicle report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8741.

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8455.