



Service Bulletin

Bulletin No.: PIP6077A

Date: August, 2025

PRELIMINARY INFORMATION

Subject: 8T45 VT40 P07E5 / P073E No Drive and / or No Reverse

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2025		All	All	All	All
GMC	Terrain	2025		All	All	All	All

Involved Region or Country	U.S. Only
Condition	Some Chevrolet and GMC vehicles equipped with the 8T45 MGH or VT40 MRQ automatic transmission may experience: No drive and or no reverse and a SES light on with code/s P07E5 and or P073E after an Over The Air update.
Cause	Engineering is investigating the concern.

Correction

Engineering is requesting to gather some information from a few vehicles.

If the vehicle has not been worked on including codes have not been cleared and has a customer concern of no drive and/or no reverse with a SES light on and DTC(s) P07E5 and/or P073E set current/history.

Then please ask the customer these 5 questions:

1. How long after the OTA update did you attempt to start your vehicle?
2. Did you exit your vehicle while the OTA update was happening?
3. How long after turning the vehicle on did you shift out of park? Did you shift to drive or reverse?
4. Did the no drive or reverse issue only occur after the first key cycle? Did you try multiple times?
5. Were you able to resolve the issue? If so, what did you do to resolve it?

Document the answers to the questions, then create a GM TAC case referencing this PI number and wait for further instructions.

If the codes have already been cleared, drive the vehicle and make sure the vehicle is working as design and if so, then the customer can have the vehicle back and the concern should not return.

Version	1
Modified	07/30/2025 Created 08/25/2025 Update to the correction

