



## MAZDA DEALER EMAIL

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August 6, 2025

Attention: Mazda General, Parts and Service Managers

Subject: **\*\*\*UPDATED COVERAGE AUGUST 2025\*\*\* - Valve Stem Seals Class Action Settlement Program for Excessive Oil Consumption and Powertrain Warranty Extension Special Service Program SSPD5**

Dear Mazda Dealer Colleagues,

Please review this entire communication in regards to updated coverage for Special Service Program SSPD5 and vehicles out of Powertrain Warranty. Parts & Warranty Information and Dealer FAQ's on Mazda Global Service Support (MGSS) have been updated.

- **Update August 2025:** The Court has clarified that under the settlement agreement, the Mazda Powertrain Limited Warranty Extension includes coverage for 7 years, 84,000 miles for all Powertrain components in the Warranty Booklet under the Powertrain Limited Warranty Parts List (i.e. without restriction to engine issues, oil consumption or valve stem seal issues).
- Vehicles are covered only for valve stem seal related repairs for an additional 12,000 miles (96,000 miles total) if the vehicle is presented to a Mazda dealer by October 15, 2025. The overall Mazda Powertrain Limited Warranty Extension (i.e., for all other powertrain warranty repairs) does not apply to this coverage period.
- Reimbursement for paid repairs prior to August 2025: Reimbursement will also be provided for any Class Member who was denied Powertrain Limited Warranty coverage and paid out-of-pocket for a qualifying Powertrain Limited Warranty repair during the applicable period of the SSPD5 campaign. The customer will need to go to <https://www.mazdavalvestemsealsettlement.com/> to file a claim and contact JND Legal Administration with questions regarding reimbursement.
- All Mazda warranty limitations apply to SSPD5 including branded vehicles, W-1, total loss, salvage, rebuilt, etc.. and all other limitations as outlined in the Dealer FAQ's and Mazda Warranty Policies and Procedures 3.26.

**REMINDER! – An oil consumption test is NOT REQUIRED if a customer verbally asks for a valve stem seal replacement and the vehicle otherwise already qualifies for a valve stem seal replacement (e.g., it has the original or defective valve stem seals). If a customer asks for replacement, please proceed with the repair WITHOUT an oil consumption test. An oil consumption test is only required after valve stem seals have already been replaced previously.**

If a vehicle under this campaign is presented to your dealership, please make sure all service staff

review the Parts and Warranty information documentation before denying coverage. If you are unsure for any reason before providing an answer, please contact the Warranty Department at [warrantydept@mazdausa.com](mailto:warrantydept@mazdausa.com) or fill out the Dealer Recall Help Form located on [OneMazda](#) or contact Mazda Warranty.

**NOTE! – Warranty Term Inquiry will not display the results of the warranty extension for powertrain related documents. Follow published information on SSPD5 to submit extended warranty powertrain repairs not directly related to valve stem seal replacement.**

Please make certain all advisors, technicians and service management in your dealership are aware of this change and are familiar with the details of this program before responding to any customer inquiries.

Your understanding and support in carrying out this program are greatly appreciated.

Sincerely,

**Mazda North American Operations**

Travis Young

Manager, Recalls

Technical Services Division