

On-car analysis list from August 13th, 2025
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Cross Sport	24-25	All	All	Oil Leak	Oil leak from Cylinder Head Cover (Untouched vehicles) (MY24 after engine serial DRK 154894)
Electric	Atlas, Cross Sport	24 - 25	All	All	Key Lock/Unlock functions inoperative	Customer states key functions (FOB or KESSY) for lock and/or unlock are inoperative
E-Mobility	ID.4	23-25	All	All	CMCe Faults	Customer states Electrical System Error Message, U04A1 [42304], U04A5 [42336], and/or U04A9 [42444] stored in DA:008C (No other relevant DTCs stored in DA:008C)
Body	Tiguan	24	All	All	Striker Plate	Customer states wind noise and or water ingress (Untouched vehicles)
	Atlas, Cross Sport	24-25	All	All	Seat Rattle	Customer states middle row seat rattles (Untouched vehicles) (VIN AFTER: Atlas - RC546450 ; Cross Sport - RC224823)
Chassis	Atlas, Cross Sport	24-25	All	All	Front Strut Noise	Customer states there is a noise coming from the front strut arae (Untouched vehicles) (VIN AFTER: Atlas - RC581012; Cross Sport - RC242679)
	Atlas, Cross Sport	24-25	All	All	CV Boot Leaking	Customer states there is a leak from the front of the vehicle (Untouched vehicles)
	Tiguan	22-24	All	All	Brake Caliper Noise	Customer states there is a noise from the front of the vehicle (Untouched vehicles)