

 Connection offline

Vehicle-specific service

Topic	91 PSS Audi connect - Short lived remaining charging duration displayed in myAudi app
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078072/2
Level	EH
Status	Released for publishing
Release date	Aug 29, 2025

Vehicle data

A6 e-tron, and Q6 Variants

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WAU	*	GH	*	S	*	000001	999999		
WA1	*	GF	*	S	*	000001	999999		

Documents

Document name
master.xml
timer_eta.jpg

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Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model)
1	05/23/2025	Initial publication

This bulletin applies to MY25 Q6 e-tron family and MY25 A6 e-tron family vehicles only.

Customer states:

When the vehicle is connected for charging and the vehicle is ready for charging (LED switched from white to green in charging flap), the remaining charging time is displayed as being "Less than 1 min. to 100%" in the myAudi app for a short time (Figure 1) (while the charging time is being calculated).



Figure 1. Remaining charging time message.

Workshop findings:

The complaint can be reproduced.

Technical Background

Software issue.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 4th quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Access Audi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All part and service references provided in this TSB (**2078072**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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