

## Vehicle-specific service

<b>Topic</b>	35 PSS Gearbox: Position P cannot be selected or yellow engine warning lamp lights up. DTC DA:812C - P288B00, P1D4700
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2078844/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 26, 2025

## Vehicle data

### B10

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GU*	2025	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	GU	*	S	*	000000	999999		
WAU	*	FU	*	S	*	000001	999999		

## Documents

Document name
<a href="#">master.xml</a>

 Connection offline

## Vehicle-specific service

Transaction No.: **2078844/1**

35 PSS Gearbox: Position P cannot be selected or yellow engine warning lamp lights up. DTC DA:812C - P288B00, P1D4700

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## Condition

**This PSS applies only to A5 (FU), and Q5 (GU) variants.**

### Customer states:

- Transmission position P (parking lock) cannot be selected. The vehicle therefore cannot be locked.

**and/or**

- Yellow warning lamp: "Drive system: fault" appears in instrument cluster.

### Workshop findings:

The yellow warning message "P cannot be selected. Vehicle may roll away! Please contact workshop" appears in instrument cluster.

**and/or**

The following DTC may be stored in the main control unit for drive system and running gear system, J1312 (address word 812C):

- **DTC P1D4700:** Parking lock timeout when disengaging – symptom: 262145

**and/or**

- **DTC P288B00:** Parking lock actuator, invalid signal – symptom: 401414

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service



**This PSS may apply to vehicles still within the new model launch repair authorization period!**

- **For vehicles still in the launch phase, the workshop must create a ticket with the Technical Assistance Center (TAC) per the repair authorization, in addition to entering vehicle into PSS. Reference this TSB in the first line of the TAC case.**

- If there are DTCs in the event memory of transmission control unit J217 (diagnostic address 0002), please read out all measured values and upload the log to GFF paperless. Check if TSB 2078831 applies.

**Then proceed as follows regarding the message "P cannot be selected" in the instrument cluster:**

- Please switch off the ignition so that the cluster and the selector lever position display go out.
- Then wait three minutes without operating the vehicle; for example, do not open any of the doors and do not use the MMI.
- Please start the vehicle in combustion mode, drive forward approx. 20 inches in **driving program S** and reverse approx. 20 inches in driving program R (you can also do this in the opposite order).
- Then press the P button on the selector lever.

If this issue occurs multiple times, please open a TAC case. Please provide the original customer statement, the time at which the complaint occurred, and the workshop findings as exactly as possible.

**Please postpone the repair as there is currently no effective repair for the complaint described by the customer.**

1. Explain to the customer that a solution is expected to be available by the end of the fourth quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	3410		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	See SRT with associated operations
<b>Claim Comment:</b>	As per TSB 2078844/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

### Customer Information:

Please inform the customer that the electronic parking brake (EPB) will continue to function and can be used to park the vehicle.

All part and service references provided in this TSB (**2078844**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair

Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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