

Technical Service Bulletin

Topic	55 Rear lid opens approximately 70% and then stops
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079016/1
Level	EH
Status	Released for publishing
Release date	Aug 19, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors, lids operation -> open rear lid manually	functionality -> operation sequence incorrect	
body attachments and installations -> doors, lids operation -> open sensor controlled rear lid	functionality -> operation sequence incorrect	
body attachments and installations -> doors, lids operation -> close power rear lid	functionality -> no function	
body attachments and installations -> doors, lids operation	functionality	
body attachments and installations -> doors, lids operation -> close power rear lid	functionality -> partially out of order	
body attachments and installations -> doors, lids operation -> open rear lid manually	functionality -> cannot be opened	
body attachments and installations -> doors, lids operation -> open power rear lid -> rear lid opening height	dimensional accuracy -> too low	
body attachments and installations -> doors, lids operation -> open power rear lid	functionality -> warning tone sounds without cause	
body attachments and installations -> doors, lids operation -> open power rear lid	functionality -> cannot be opened	
body attachments and installations -> doors, lids operation -> close power rear lid	functionality -> operation sequence incorrect	
body attachments and installations -> doors, lids operation -> open sensor controlled rear lid	functionality -> no function	

Vehicle data

A5 FU, Q5 GU, A6 e-tron GH, Q6 GF, A6 FN

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GU*	2025	A		*	*	*

Documents

Document name
master.xml

Condition

Customer states:

The rear lid opens about 70% and then stops.

Workshop findings:

The rear lid opens about 70% and then stops.

Technical Background

Possible deviation in the data string in the control unit for diagnostic address 0046.

Production Solution

Optimized software from week 42/2025 onwards.

Service

If, in your case, the rear lid opens about 70% and then stops, proceed as follows:

Perform a virtual replacement of control unit 0046 and write the data string on the control unit again. If this does not remedy the complaint at the first attempt, try again.

Then reset initialization of the rear lid and then adapt it again. Proceed as follows:

- Open the rear lid approximately halfway so that you can easily access the electric rear lid lock actuation buttons on the inside (refer to figure 2, item 3) and on the outside (refer to figure 1).



Figure 1. Scan the above QR code or visit <https://audi-external.kzoplatform.com/player/medium/3009172724003116808> to watch a video demonstrating the process described below.

- Press and hold the electric rear lid lock actuation button on the outside (refer to Figure 2) and the electric rear lid lock actuation button on the inside (refer to Figure 3, item 3) simultaneously for at least 5 seconds. An audible signal will be given.
- Then close the rear lid and wait 2 seconds.
- Open and then close the rear lid 3 times using only the two buttons (refer to Figure 3 and Figure 3, item 3). Make sure that the rear lid reaches the end positions each time.
- The initialization process is now complete.

! NOTICE

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This would interrupt the initialization process.

! CAUTION

Anti-trapping protection is NOT active for the entire duration of the initialization process. Make sure that there is no risk of trapping you or other people at any time.

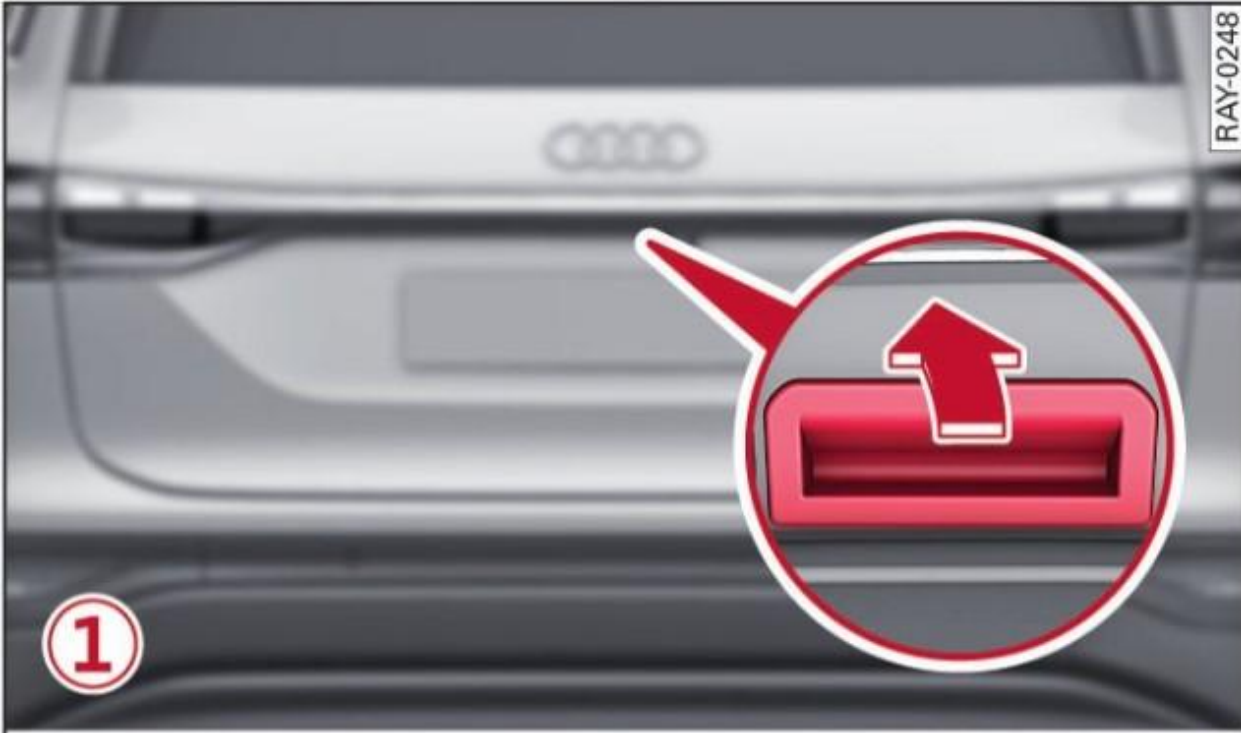


Figure 2. Rear lid outside button.

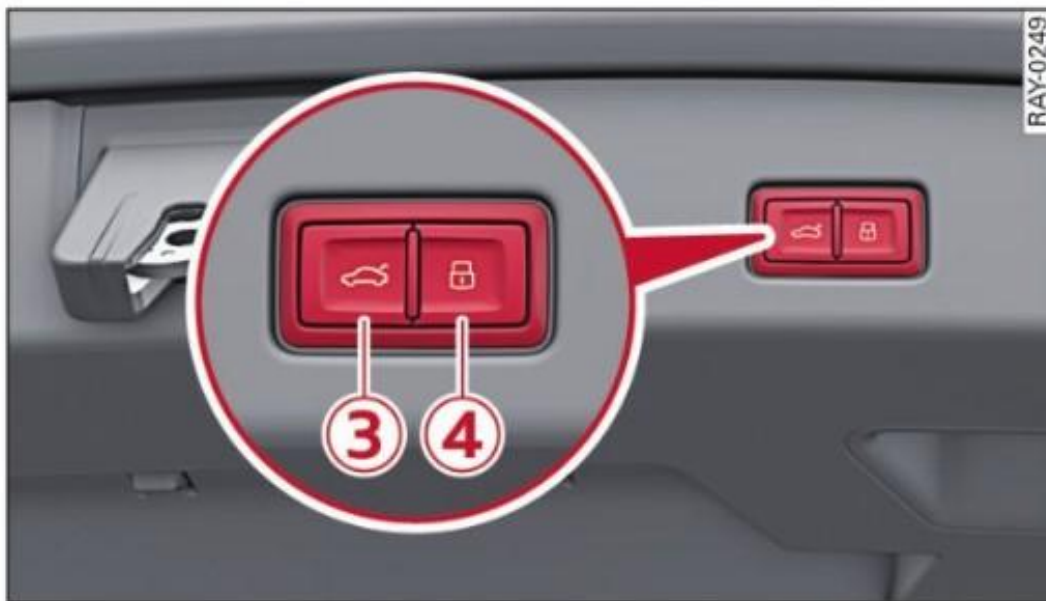


Figure 2. Rear lid interior buttons.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5568		
Damage Code:	0040		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
	Check and adjust rear lid	5559 0599	10 TU
Claim Comment:	As per TSB 2079016/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079016**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.