

## Technical Service Bulletin

<b>Topic</b>	69 Seat occupied recognition system (passenger side) fault, airbag warning lamp is on
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2078986/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 19, 2025

### New customer code

Object of complaint	Complaint type	Position
occupant protection, passenger protection -> operation, activation -> passenger airbag deactivation -> passenger airbag deactivation passenger occupant detection system	functionality -> no function	

## Vehicle data

### Audi e-tron GT

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F8*	2022	A		*	*	*
F8*	2023	A		*	*	*
F8*	2024	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
***	***	FW	*	R	7	000000	999999		
***	***	FW	*	P	7	004987	999999		
***	***	FW	*	N	7	900629	999999		

## Documents

Document name
<a href="#">master.xml</a>

## Condition

### Customer states:

The airbag warning lamp is on.

### Workshop findings:

The event memory entry “**B12251B – Seat Occupied Recognition Sensor Mat Resistance too High**” and/or “**B1225F1 – Seat-occupied recognition sensor mat, shield wire, open circuit**” is logged in the airbag control unit (diagnostic address 0015); this indicates an irregularity in the signal from the passenger detection system.

## Technical Background

The seat-occupied recognition system uses sensors in the seat mat to detect whether the passenger seat is occupied and whether the airbag should therefore be activated. Irregularities in the resistance value of the sensors could lead to the system registering an issue with the signal characteristics. As a result, the driver is informed of the problem via the airbag warning lamp in the instrument cluster.

## Production Solution

Not applicable.

## Service

### Reading out event memory:

Check whether one or both of the following event memory entries are logged in the airbag control unit (diagnostic address 0015):

**B12251B:** Seat Occupied Recognition Sensor Mat Resistance too High.

**B1225F1:** Seat-occupied recognition sensor mat, shield wire, open circuit.

### Visual check for damage caused by fluids:

Carefully check the surface of the passenger seat for possible damage caused by fluids.

If any signs of exposure to fluids are detected, billing under warranty is not possible.

### Replacing affected components:

If there are no indications of third-party damage, order the repair kit for seat heating on the passenger side according to ETKA and perform the replacement work as described in the Workshop Manual.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>
<b>Service Number:</b>	6956
<b>Damage Code:</b>	0040

<b>Labor Operations:</b>	Replace seat occupied sensor	6956 5551	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
<b>Claim Comment:</b>	As per TSB 2078986/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2078986**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.