

Vehicle-specific service

Topic	35 PSS Gearbox: Drive system fault in instrument cluster, DTC P071100 symptom 20756 - diagnostic address 0002
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078847/1
Level	EH
Status	Released for publishing
Release date	Aug 19, 2025

Vehicle data

B10

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GU*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
*	*	*	*	*	*	000001	999999		

Documents

Document name
master.xml

 Connection offline

Vehicle-specific service

Transaction No.: **2078847/1**

35 PSS Gearbox: Drive system fault in instrument cluster, DTC P071100 symptom 20756 - diagnostic address 0002

Release date: Aug 19, 2025

Condition

Customer states:

- The drive system fault warning lamp lights up in the dash panel

and/or

- There is no direct customer complaint
- The DTC specified in the workshop findings is found in the transmission control module J217 in connection with a different complaint.

Workshop findings:

The following DTC (static/intermittent) and symptom code is logged in *the transmission control module -J217-*, (address word 0002):

- **DTC P071100:** Transmission fluid temperature sensor (symptom: 20756)

and subsequent entry:

- **DTC P270800:** Solenoid Valve 6 is sticking on (symptom: 20859)
- The customer only complained about a warning lamp lighting up.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Please postpone the repair as there is currently no effective repair for the complaint described by the customer.

- Only erase the DTC in the transmission control unit.
1. Explain to the customer that a solution is expected to be available by the end of the fourth quarter of 2025 (subject to change) and that no repairs are necessary at this point.
 2. Do not replace any components for this condition since this will not resolve the customer's concern.
 3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

Claim Type:	<ul style="list-style-type: none">• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
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Service Number:	3730		
Damage Code:	0039		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2078847/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078847**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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