

Technical Service Bulletin

Topic	91 Driver assist systems: "side assist issues warnings for no reason - Q5"
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078626/1
Level	EH
Status	Released for publishing
Release date	Aug 18, 2025

New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> lane change assistance -> vehicle in adjacent lane information	functionality -> activates without cause	
assistance systems, comfort controls -> lane change assistance -> vehicle in adjacent lane warning	functionality -> activates without cause	

Vehicle data

Q5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GU*	2025	A		*	*	*

PR numbers

PR numbers
?:or ?:with 7Y1
?:with 79H

Documents

Document name
master.xml
reparaturliefe.jpg

Condition

Customer states:

The customer complains that the side assist issues warnings for no reason about vehicles in the blind spot. The light in the exterior mirror on the corresponding side of the vehicle lights up.

Workshop findings:

The complaint can usually be reproduced in the workshop.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

NOTICE

This bulletin may apply to vehicles still within the new model launch repair authorization period!

- **For vehicles still in the launch phase, the workshop must create a case with the Technical Assistance Center (TAC) per the repair authorization. Reference this TSB number in the first line of the TAC case.**

Please check whether TSB 2077960 is visible for this vehicle. If this is the case, please perform the software update described in TSB 2077960.

Then perform a dynamic calibration of the lane change assist control units -J769-/-J770- and the radar sensor control units for object detection -J1088-/-J1089- (calibration drive) according to the Workshop Manual depending on the vehicle's equipment.

NOTICE

The software update described in TSB 2077960 will be released in stages for the individual vehicle models/markets, depending on availability.

If the software update described above (TSB 2077960) is not yet available, please perform the following step (depending on the vehicle's equipment):

- Record **all** measured values for the lane change assist control units -J769-/-J770- (**diagnostic address 810B / 810C**) and the radar sensor control units for object detection -J1088-/-J1089- (**diagnostic address 8109 / 810A**).
- Check that the lane change assist control units -J769-/-J770- and radar sensor control units for object detection -J1088-/-J1089- are fitted correctly and are securely engaged in the brackets. The wiring must not be routed in the sensor's field of view. Please ensure that there no stickers/labels, adhesive residue or dirt in the sensors' fields of view on the inside of the bumper. Please attach photos that clearly show any issues to Doc-IT.

- Perform a dynamic calibration of the lane change assist control units -J769-/-J770- and the radar sensor control units for object detection -J1088-/-J1089- (calibration drive) according to the Workshop Manual.
- Record **all** measured values for the lane change assist control units -J769-/-J770- (**diagnostic address 810B / 810C**) and the radar sensor control units for object detection -J1088-/-J1089- (**diagnostic address 8109 / 810A**) again.
- Send the diagnostic log online.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9635		
Damage Code:	0039		
Labor Operations:	<u>With software update</u>		
	Software update flat rate incl. bus sleep cycle, adaptation drives and additional work	0151 0040	50 TU
	Calibrate lane change assist control unit	9635 1552	See SRT with associated operations
	<u>Without software update</u>		
	Remove and install rear bumper cover	6369 1900	See SRT with associated operations
	Check 2 lane change assist control units	9635 0299	10 TU
	Calibrate lane change assist control unit	9635 1552	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2078626/1		

Additional Information

All part and service references provided in this TSB (**2078626**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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