

Technical Service Bulletin

Topic	94 Message in instrument cluster: "Left/right main beam headlight defective. See owner's manual"
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078609/1
Level	EH
Status	Released for publishing
Release date	Aug 18, 2025

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> indicator display symbols -> high beam indicator display	functionality -> activates without cause	
information, navigation, communication, entertainment -> malfunction display symbols -> exterior lighting malfunction indicator	functionality -> activates	
lighting, signaling -> exterior lighting -> headlamp high beams	functionality -> partially out of order	
information, navigation, communication, entertainment -> information display symbols -> bulb failure information display	functionality -> activates	

Vehicle data

Audi Q5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GUB*	2025	A		*	*	*

Documents

Document name
master.xml
schnellerebearbeitung.jpg

Condition

Customer states:

The yellow warning message "**Left/right main beam headlight defective. See owner's manual**" appears in the instrument cluster while driving.

There are no functional restrictions in the main beam headlights.

The warning lamp disappears after switching the ignition off and then on again but subsequently appears intermittently.

Workshop findings:

The complaint can be reproduced.

The event memory entry **C12FC01 LED channel 4, electrical fault, symptom 139272** is logged in diagnostic address 0029 (Left light control) and/or 0039 (Right light control).

There are no functional restrictions in the main beams/additional main beams.

Technical Background

Software issue.

Production Solution

Optimized software from week 26/2025 onwards.

Service

NOTICE

This bulletin may apply to vehicles still within the new model launch repair authorization period!

- **For vehicles still in the launch phase, the workshop must create a case with the Technical Assistance Center (TAC) per the repair authorization. Reference this TSB number in the first line of the TAC case.**

Please check whether TSB 2077960, *00 Combined software update 03.01.00/C (28.11.01) KD1*** is visible for this vehicle. If this is the case, please perform the software update described in TSB 2077960.

NOTICE

The software update described in TSB 2077960 will be released in stages for the individual vehicle models/markets, depending on availability.

Warranty

Claim Type:	<ul style="list-style-type: none">• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9407
Damage Code:	0039

Labor Operations:	Software update flat rate incl. bus sleep cycle, adaptation drives and additional work	0151 0040	50 TU
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2078609/1		

When carrying out this TSB, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The update can also be performed by non-productive personnel.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078609**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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