

## Technical Service Bulletin

<b>Topic</b>	93 Electric charging flap does not open, does not close or actuator is locked
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2078133/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 22, 2025

### New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors, lids operation -> open high-voltage charging port door	functionality -> too difficult to move	
body attachments and installations -> doors, lids operation -> close fuel filler flap	functionality -> too difficult to move	
body attachments and installations -> doors, lids operation -> close fuel filler flap	functionality -> cannot be closed	
body attachments and installations -> doors, lids operation -> open high-voltage charging port door	functionality -> no function	
body attachments and installations -> lids -> fuel filler door release switch	component, automotive fluids -> missing	
body attachments and installations -> lids -> fuel filler door release switch	component, automotive fluids -> sticks	
body attachments and installations -> lids -> fuel filler door	component, automotive fluids -> loose	
body attachments and installations -> lids -> tank door opener	component, automotive fluids -> damaged	
body attachments and installations -> lids -> fuel filler door module insert	component, automotive fluids -> damaged	right
body attachments and installations -> lids -> fuel filler door module insert	component, automotive fluids -> cracked/broken	
body attachments and installations -> lids -> fuel filler door	component, automotive fluids -> deformed	
body attachments and installations -> lids -> button for charging socket door	functionality -> partially out of order	
body attachments and installations -> doors, lids operation -> open fuel filler door	functionality -> cannot be opened	
body attachments and installations -> lids -> fuel filler door	component, automotive fluids -> cracked/broken	
body attachments and installations -> lids -> fuel filler door module insert	component, automotive fluids -> damaged	left
body attachments and installations -> doors, lids operation -> open fuel filler door	functionality -> opens by itself	

Object of complaint	Complaint type	Position
body attachments and installations -> lids -> fuel filler door module	component, automotive fluids -> loose	right
body attachments and installations -> lids -> fuel filler door	component, automotive fluids -> damaged	
body attachments and installations -> lids -> fuel filler door release switch	functionality -> too difficult to move	
body attachments and installations -> lids -> fuel filler door module insert	component, automotive fluids -> damaged	
body attachments and installations -> lids -> fuel filler door release switch	component, automotive fluids -> loose	
body attachments and installations -> lids -> button for charging socket door	component, automotive fluids -> damaged	
body attachments and installations -> lids -> button for charging socket door	functionality -> no function	
body attachments and installations -> lids -> fuel filler door module	component, automotive fluids -> loose	left
body attachments and installations -> doors, lids operation -> close high-voltage charging port door	functionality -> too difficult to move	
body attachments and installations -> lids -> button for charging socket door	component, automotive fluids -> loose	
body attachments and installations -> doors, lids operation -> close high-voltage charging port door	functionality -> no function	
body attachments and installations -> lids -> fuel filler door release switch	component, automotive fluids -> damaged	
body attachments and installations -> lids -> button for charging socket door	component, automotive fluids -> jammed	
body attachments and installations -> doors, lids operation -> open fuel filler door	functionality -> too difficult to move	
body attachments and installations -> doors, lids operation -> close fuel filler flap	functionality -> closes by itself	

## Vehicle data

### Audi Q6 Etron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">ppe_ladeklappe_stellelement_verriegelt.mp4</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Updated models) <i>Service</i> (Additional workshop steps added) Revised <i>Condition</i> (Additional workshop findings added)
1	05/29/2025	Initial publication

### Customer states:

The electric charging flap does not open or cannot be closed.

### Workshop findings:

The electric charging flap does not open or cannot be closed. In some cases, the actuator is locked.

In some cases, DTC "B1A88F2: Charge door 2 LIN actuator, referencing malfunction" is stored in the diagnostic address 813D.

## Technical Background

In rare cases, there may be an issue with the activation of the electric charging flap. This issue results in a fault in the electric charging flap.

## Production Solution

Not applicable.

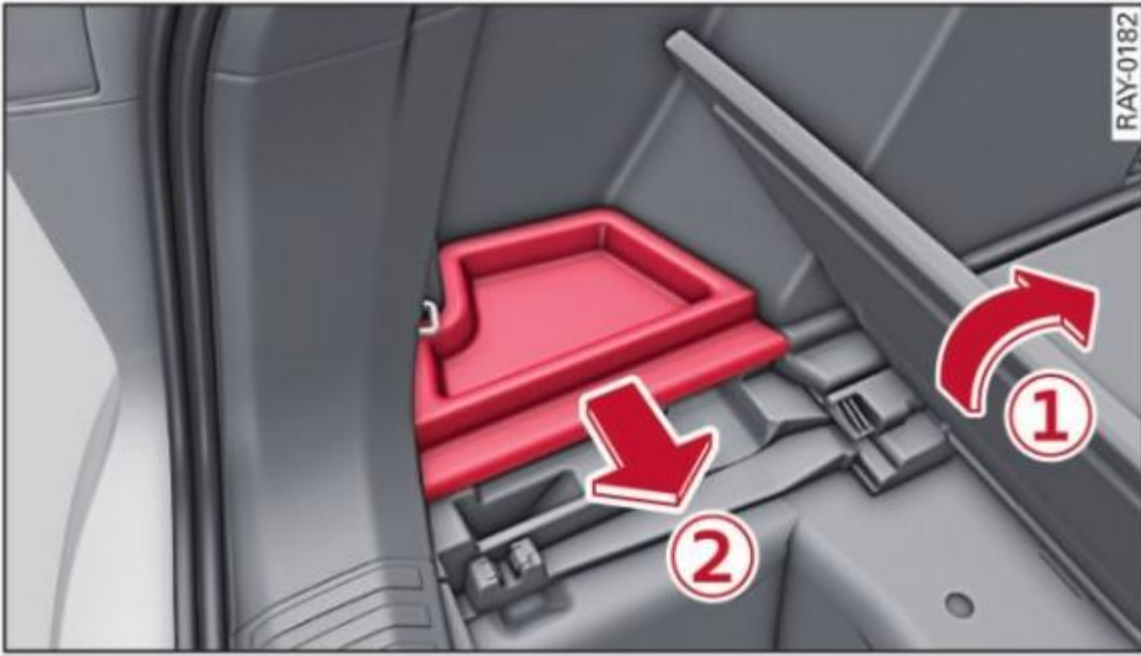
## Service

Do not replace parts immediately. First, you can try to restore the function of the electric charging flap by performing three supporting measures.

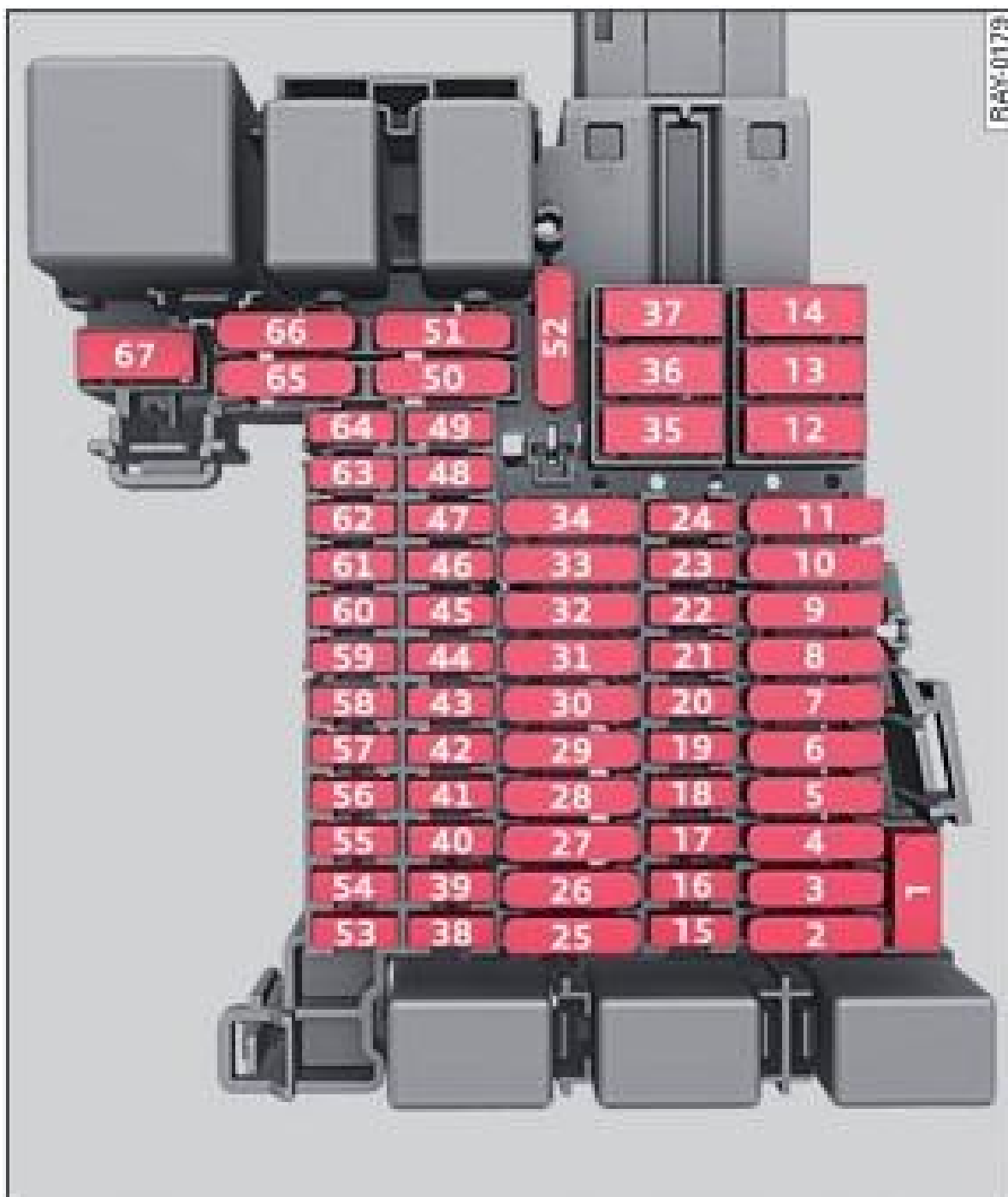
### Resetting charging flap system

The charging flap system can be reset by simply removing the charging flap fuses. Proceed as follows:

- If the charging flaps are not in the closed position, push them carefully into the end position.
- Open the cover on the left in the luggage compartment to access the fuse carrier (see Figure 1).
- Remove the charging flap fuses (39, 43) for about 10 seconds (see Figure 2).
- Refit the fuses and close the fuse holder cover.
- Check whether the charging flap works.



**Figure 1:** Fuse carrier cover.



**Figure 2:** Fuse carrier.

**DTC: B1A88F2: Charge door 2 LIN actuator, referencing malfunction**

If this DTC is stored, perform a reference run of the affected charge flap using the ODIS diagnostic tester.

**Releasing actuator**

Improper use may cause the actuator to be locked even though the charging flap is not closed. In this case, it can be released using the following procedure (see Figure 3 and attached video):

- Use a screwdriver to carefully push in the actuator signal pin as far as it goes.
- Then press the button on the button module for approx. 2 seconds and release the button again.
- The actuator will be unlocked.
- Remove the screwdriver.

- Carefully push the charging flap into the end position.
- Check whether the charging flap works.



**Figure 3:** Releasing actuator.

A short video of this procedure can be viewed at <https://audi-external.kzoplatform.com/player/medium/3079240569935893698>, or by scanning the QR code below:



**Figure 4.** Scan the QR code for a short video demonstrating the above procedure.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	5537		
<b>Damage Code:</b>	0016		
<b>Labor Operations:</b>	Resetting charging flap system:		
	Remove and install luggage compartment side trim (rear)	7003 1910	See SRT with associated operations
	Service tank flap (remove fuse)	5537 4199	5 TU
	GFF	0150 0060	Labor according to the diagnostic log
	Releasing actuator		
	Modify actuator	5544 4999	20 TU
<b>Claim Comment:</b>	As per TSB 2078133/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2078133) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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