

Technical Service Bulletin

Topic	91 Audi connect Q6, A6 e-tron: no timer in myAudi app
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076137/2
Level	EH
Status	Released for publishing
Release date	Aug 19, 2025

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> Telematics, online services	functionality	
climate control -> parking heating, parking cooling -> parking heating/parking cooling preset -> remote controlled parking heater/ A/C run-time preselection (online)	functionality -> not adjustable	
information, navigation, communication, entertainment -> Online Services	functionality	
power, vehicle electrical system, data transfer -> battery management -> charging high-voltage battery -> remote controlled high-voltage battery charging (online)	control modules, services -> service unavailable	

Vehicle data

Q6 e-Tron and A6 e-Tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

Documents

Document name
master.xml



Connection offline

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Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add MY25 A6 e-tron)
1	11/14/2024	Initial publication

Customer states:

No air conditioning timer or charging timer available in the myAudi app.

It is not possible to add a timer in the myAudi app.

Screenshot of charging timer in myAudi app:



Timer

Specify the times at which you want to leave. Your vehicle will schedule the charge to be as battery-friendly as possible.



Workshop findings:

The complaint can be reproduced in the workshop.

Technical Background

It is not possible to add a new timer or delete a timer in the myAudi app.

Production Solution

Not applicable.

Service

At least one charging timer and/or air conditioning timer must initially be added in the vehicle via the MMI.

The timers added in the vehicle then appear in the myAudi app and can be changed there.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076137**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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