

 Connection offline

## Technical Service Bulletin

<b>Topic</b>	01 Oil Change when replacing Engine control unit - V6 TFSI
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2078849/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 1, 2025

### New customer code

Object of complaint	Complaint type	Position
engine -> operation, engine control -> engine control module	control modules, services -> error message	

## Vehicle data

### EA839evo V6 TFSI

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
*	2025	A		DWV*	*	*

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">attachment1.png</a>

## Condition

### Customer States:

A Drive system malfunction is shown in cluster.

### Workshop findings:

If the engine control unit needs to be replaced, please note the oil change described below.

## Technical Background

Due to the software, the learnt values (oil change intervals) from old the engine control unit are not transmitted when the engine control unit is replaced.

## Production Solution

Software optimization is currently being planned. A statement on the production change will be confirmed by the end of Q3/2025.

## Service

### NOTICE

**This bulletin may apply to vehicles still within the new model launch repair authorization period!**

- **For vehicles still in the launch phase, the workshop must create a case with the Technical Assistance Center (TAC) per the repair authorization. Reference this TSB number in the first line of the TAC case.**

Due to the software issue, an oil change must be performed after replacing the engine control unit in order to enable the oil change interval to be calculated.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	2470		
<b>Damage Code:</b>	0055		
<b>Labor Operations:</b>	Remove and install/ replace engine control unit	2470 19XX/ 2470 55XX	See SRT with associated operations
	Oil change service	0104 00XX	See SRT with associated operations
	Flexible oil change service	0114 00XX	See SRT with associated

			operations
	GFF	0150 0066	Labor according to the diagnostic log
<b>Claim Comment:</b>	As per TSB 2078849/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2078849**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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