

## Technical Service Bulletin

<b>Topic</b>	91 Audi connect Digital Key card does not activate permanently.
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2077333/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 1, 2025

### New customer code

Object of complaint	Complaint type	Position
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door release -> door unlocking with key card	functionality -> no function	
engine -> engine operation -> engine start -> engine start with key card	functionality -> no function	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door locking mechanism -> door locking with key card	functionality -> no function	

## Vehicle data

### Audi A5, A6 e-Tron, Q5, Q6 e-Tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*
GU*	2025	A		*	*	*

#### PR numbers

<b>PR numbers</b>
?:or ?:with 2F1

## Documents

<b>Document name</b>
<a href="#">master.xml</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Models)
1	03/20/2025	Initial publication

### Customer states:

The digital key card is not permanently activated.

The digital key card is deactivated after using a vehicle key or digital key to turn on the ignition.

### Workshop findings:

The customer statement can be reproduced.

## Technical Background

The digital key card is not intended to be used as a permanent key replacement, but rather to ensure customers do not have to hand over their mobile device for service work, valet, or in the event of a breakdown.

Please consult the Owner's Manual for more information on the digital key card.

## Production Solution

Not applicable

## Service

Please explain the *Technical Background* to the customer.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

The digital key card is not intended to be used as a permanent key replacement, but rather to ensure customers do not have to pass on their mobile device in during service work or in the event of a breakdown.

Please consult the Owner's Manual for more information on the digital key card.

All part and service references provided in this TSB (2077333) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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