

## FSAM-1635 3-Day SMS

- Message 1:
  - Urgent Notice from Rivian: Action required for your R1. Our records indicate the 12V battery in your vehicle needs to be replaced immediately to prevent a potential no-start situation.  
This replacement is critical for your vehicle's reliability and will be performed at no cost to you.  
Schedule your appointment now by calling: (855) 748-4265
- Message 2:
  - [FirstName], this is a reminder from Rivian about the no-cost 12V battery replacement for your R1. Our technicians can complete this warranty service quickly to get you back on the road and avoid a potential no-start situation.  
Schedule your service now by calling: (855) 748-4265
- Message 3:
  - Reminder from Rivian: Service slots to replace the 12V battery on your R1 are filling up. Give us a quick call so that we can perform this warranty service at no cost to you as soon as possible.  
Schedule immediately: (855) 748-4265