

Hi <customer name>,

We're reaching out about your Rivian. We identified a need to inspect your vehicle for a potential issue that could result in being unable to access or drive your vehicle—and may even require a tow.

Schedule an appointment with your local Rivian Service Center. This is covered under warranty at no cost to you.

Give us a call to schedule your appointment at (855) 748-4265, 7 days a week, 24hrs a day.