



SERVICE BULLETIN

Vermeer Corporation

Environmental
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2025-091

DATE: 2025 August 14

CAMPAIGN
TYPE:

Mandatory-Product Compliance

CAMPAIGN
CATEGORY:

Bulletin Only

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
AX17	101 – 106, 50001 – 50259	50138, 50170, 50216, 50218 – 50220, 50233, 50237 – 50238, 50241 – 50246, 50250 - 50251	N/A

Subject:



AX17 VIN Decoding
Information Notice
(SVC2025-091)

Background:

VIN INDICATES INCORRECT AXLE QUANTITY

Affected machines were assigned Vehicle Identification Numbers (VINs) that indicate the presence of two axles. Affected machines are designed with only one axle. Publicly available VIN decoding information is being updated so the VINs of affected machines correctly decode. **This notice is informational only and does not require any change to affected VINs or machines.**

Solution:

NOTICE ONLY. NO ACTION REQUIRED.

SVC2025-091 has been created to notify owners of affected machines of the corrected VIN decoding structure. **Owners should retain a copy of this notice for future reference.**

DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS

1. **Review report.** Reports will be emailed during the week of August 14, 2025 to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is **not** correct, please notify the product safety and compliance department on or before August 27, 2025, at:

Telephone: 641-621-7060

Fax: 641-621-8562

Email: productsafety@vermeer.com

2. **Dealership DO NOT order kits.**
3. Letters will be sent to the customer(s) on or about **August 28, 2025**. *Also refer to Owner Notification section below.*

If you have any questions concerning the SVC2025-091, please contact the environmental service department.

REIMBURSEMENT

There is no reimbursement for this kit.

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about August 28, 2025. Owner notice translations will be provided in the following languages:

- French

All translated owner notices will also include owner notification in English.

We regret any inconvenience this notice and additional recordkeeping may cause you. This is to ensure the VIN assigned to your machine is capable of being correctly decoded in accordance with Part 565 of Title 49 of the U.S. Code of Federal Regulations and with Canadian Motor Vehicle Safety Standard 115, as applicable.

PRODUCT COMPLIANCE DEPARTMENT

Completion schedule: ☐ Product Safety Alert: Install immediately ☒ Product Compliance: Install immediately ☐ 90 days from MM/DD/YYYY ☐ 180 days from MM/DD/YYYY ☐ 1 year from MM/DD/YYYY ☐ N/A	Reimbursement: ☐ Product Safety Alert ☒ Product Compliance ☐ All units listed above ☐ Parts ☐ Labor paid (Labor code: SBXX) ☒ No reimbursement
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Internal reference: TREAD Act Code <i>(Choose one or more applicable codes)</i>	☒	--	Not applicable	☐	12	Exterior lighting
	☐	02	Suspension	☐	16	Structure
	☐	03	Service brake system, hydraulic	☐	17	Latch
	☐	04	Service brake system, air	☐	19	Tires
	☐	05	Parking brake	☐	20	Wheels
	☐	11	Electrical	☐	21	Trailer hitch

Dealer Distribution:

☐ **Domestic**
☐ **International**
☒ **Both**



SAMPLE OWNER LETTER

August 28, 2025

Dear AX17 owner:

According to our records, you currently own a Vermeer AX17 brush chipper. The model and serial number are shown at the top center of this letter.

VIN INDICATES INCORRECT AXLE QUANTITY

Affected machines were assigned Vehicle Identification Numbers (VINs) that indicate the presence of two axles. Affected machines are designed with only one axle. Publicly available VIN decoding information is being updated so the VINs of affected machines correctly decode. **This notice is informational only and does not require any change to affected VINs or machines.**

NOTICE ONLY. NO ACTION REQUIRED.

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Please contact your authorized, independent Vermeer dealer for any questions you may have.

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety and compliance department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience this notice and additional recordkeeping may cause you. This is to ensure the VIN assigned to your machine is capable of being correctly decoded in accordance with Part 565 of Title 49 of the U.S. Code of Federal Regulations and with Canadian Motor Vehicle Safety Standard 115, as applicable.

Regards,
PRODUCT COMPLIANCE DEPARTMENT



PRODUCT COMPLIANCE

First Notice AX17 VIN Decoding Information Notice (SVC2025-091)

Model: «Model»

Serial #: «SerialN»

Product Compliance Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com