

Removal of Internet Browser Search Function from address bar on NTG6 and NTG7

Topic number	LI82.85-P-079723
Version	1
Function group	82.85 - Navigation and Communication systems
Date	8/29/25
Validity	All NTG6 and NTG7 vehicles
Reason for change	

Complaint

Users report that the browser no longer supports search queries entered directly into the address bar.

Cause

This update is due to Microsoft discontinuing the Bing Search API, which previously supported this feature.

Remedy

This behavior is considered consistent with current system design and reflects the intended functionality. No corrective action is required.

Additional Information:

Despite the removal of address bar search capability, users retain full access to standard browser features, including:

- Direct entry of website URLs
- Use of search functions provided within individual websites

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Communication/information > Communication > Internet/email > Internet services > Surfing the Internet is unavailable

XENTRY Tips

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		H	8280KE8	Please use this damage code in case of a warranty claim.