



SERVICE ACTION

Global Service Action
Number: N932

Subject: <p style="text-align: center;">Incorrect Emissions Label Installed</p>	Publication No.: N932
	Model: Range Rover (LK)
	Model Year: 2025
	Model: Range Rover Sport (L1)
	Model Year: 2025
	Date of Issue: 26 August 2025

To:	Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	<p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign.</p> <p>This campaign supersedes Update Prior to Sale (UPS) notice N932 UPS4224-2 with immediate effect. The blue highlighted text relates only to the date information. All text in this campaign must be read and understood in full.</p>

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A concern has been identified on certain 2025 model year Range Rover and Range Rover Sport vehicles, where the incorrect vehicle emissions control information label has been installed.

ACTION TO BE TAKEN

At the next opportunity, you are requested to repair the vehicle.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are

any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

	<p>The following applies to: [NORTH AMERICA]</p>
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FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

	<p>The following applies to: [NORTH AMERICA]</p>
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Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - N932

Parts Information

Emissions labels will be provided to each retailer free of charge by Jaguar Land Rover North America.

SROs

Description	SRO	Time
Emissions label - Renew	05.10.10	0.1
Drive in/drive out	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code N932 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	SRO	Time
N932	A	Emissions label - Renew	05.10.10	0.1
N932	B	Emissions label - Renew Drive in / drive out	05.10.10 02.02.02	0.1 0.2

NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process

NOTE:

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION

NOTES:

- Some components shown removed for clarity.
- Some variation in the illustrations may occur, but the essential information is always correct.

1. Open the hood.

2.

NOTES:

- The new emissions label must be installed in the same position as the previous emissions label.
- Apply a small amount of heat to the emissions label to aid the removal of the label.

Remove and discard the emissions label.

- Clean the surrounding area.
- Remove the adhesive backing from the new emissions label
- Install the new emissions label.



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3. Close the hood.