



**UPDATE PRIOR TO SALE NOTICE**

Global Service Action  
Number: H537 UPS0525-2

Changes are highlighted in blue

<b>Subject:</b>  <b>Junction Box Repair</b>	Publication No.: H537 UPS0525-2
	Model: F-TYPE (X152)
	Model Year: 2016 - 2024
	Date of Issue: 11 August 2025
	Expiry Date: 30 April 2027

<b>To:</b>	All National Sales Companies (NSCs), importers, retailers and authorized repairers.
<b>For the Attention of:</b>	The approved JLR retailer / authorized repairer.
<b>Important:</b>	<p>Rest of World: Quarantine in JLR retailer / authorized repairer or applicable NSC location.</p> <p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>The campaign has been updated to extend the expiry date.</p> <p>This campaign does not apply to any vehicles already registered and in use, either with the JLR retailer / authorized repairer, or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate campaign.</p>

**FOR THE ATTENTION OF ALL:**

**DESCRIPTION OF ISSUE**

A potential concern has been identified on specific vehicles within the above vehicle range.

On certain 2016 model year to 2024 model year Jaguar F-TYPE vehicles, the [Electric Power Assisted Steering \(EPAS\)](#) wiring harness junction box may become corroded over time.

**ACTION TO BE TAKEN**

This campaign directs JLR retailers / authorized repairers to quarantine any unsold vehicles in the affected vehicle range.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Refer to the warranty section of this campaign for details of the Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

### CUSTOMER COMMUNICATION

Should this campaign mean that you are unable to deliver an affected vehicle to a customer at an agreed handover date, advise the customer of the following:

'JLR are committed to delivering vehicles to our customers of the highest quality, complete with the very latest hardware and software. Our vehicles are continually evolving with our Engineering and Design teams constantly looking for new and innovative ways to further enhance and develop our vehicles. JLR have advised us that there is an update to be completed on your vehicle and have instructed us to complete this action prior to handing the vehicle over to you. JLR apologize that this update may delay the delivery of your new vehicle but are committed to make sure customers benefit from the very latest technology to make sure your ownership experience is the best possible.'

If necessary, you may communicate technical details of the repair or update that is required on the vehicle, this is at your discretion.

### RETAILER EMPOWERMENT

We appreciate the frustration experienced by both our customers and JLR retailers / authorized repairers with regards to the launch of any [Update Prior to Sale \(UPS\)](#) notice.

Following the launch of Retailer Empowerment (and where you feel it appropriate), you now have the ability to offer goodwill to customers who have suffered delays in the delivery of their vehicle. Any goodwill offer should be specifically for a customer whose vehicle delivery has been delayed due to UPS activity to acknowledge the poor experience.

Should you have any questions, contact the Customer Relationship Center (CRC) in the first instance for help and support.



**The following applies to:**  
[NORTH AMERICA]

### FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



**The following applies to:**  
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailers / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

# SERVICE INSTRUCTION - H537 UPS0525-2

## Parts Information

### NOTE:

A single 400g tube of high temperature multi-purpose grease will repair approximately 5 vehicles.

\*An allowance, per repair, equivalent to £7.00 Sterling has been allocated to locally source a suitable high temperature multi-purpose grease with the specifications shown in the table below. Examples of suitable high temperature multi-purpose greases can be found below.

### Suitable High Temperature Multi-Purpose Grease Specifications

Specification	Value
National Lubricating Grease Institute (NLGI) Grade	Grade 2
Dropping Point	260°C (500°F) or higher
Water Washout	6% or lower

### Examples of Suitable High Temperature Multi-Purpose Grease

- Omega 85 – SSP Multi Purpose Grease
- Castrol High Temperature Grease
- Mobilgrease XHP 222
- Mobil Delvac Xtreme Grease

The parts below should be ordered through JLR in the normal manner.

Description	Part Number/Sundry Code	Qty/Value (£)
Mylar® based insulator patch	419127753	1
Nut	C2C10804	1
High temperature multi-purpose grease and cable tie	*ZZZ999	£7

## SROs

Description	SRO	Time
Complete junction box repair	05.10.40	0.4
Drive in / drive out	10.10.10	0.2

### NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

## Warranty Information

Warranty claims should be submitted quoting program code H537 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	SRO	Time	Part Number/Sundry Code	Qty/Value (£)
H537	A	Complete junction box repair	05.10.40	0.4	419127753	1
					C2C10804	1
					ZZZ999	£7
H537	B	Complete junction box repair Drive in / drive out	05.10.40	0.4	419127753	1
					C2C10804	1
			10.10.10	0.2	ZZZ999	£7

### NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims should be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

## Customer Reimbursement and Related Damage Process

### NOTE:

If there is a requirement to claim for related/consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

## SERVICE INSTRUCTION

### NOTES:

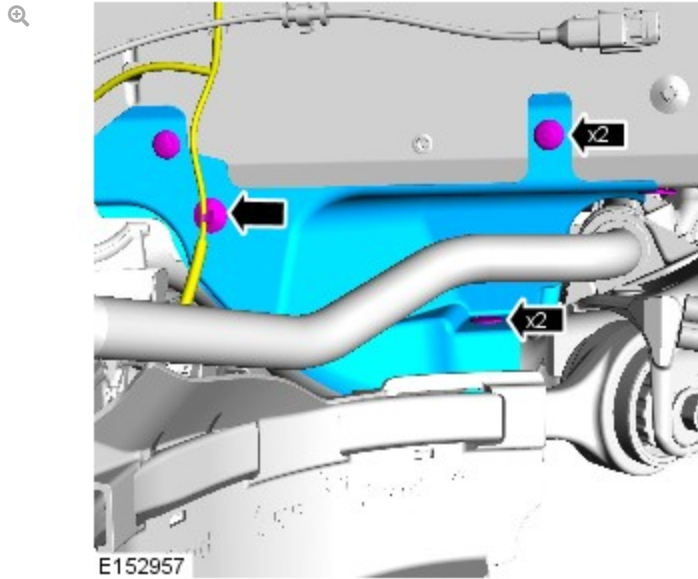
- This procedure contains some variation in the illustrations depending on the vehicle specification, but the essential information is always correct.
- This procedure contains illustrations showing certain components removed to provide extra clarity.

1. Remove the front right fender splash shield (see TOPIx Workshop Manual section 501-02: Front End Body Panels - Removal and Installation - Fender Splash Shield).

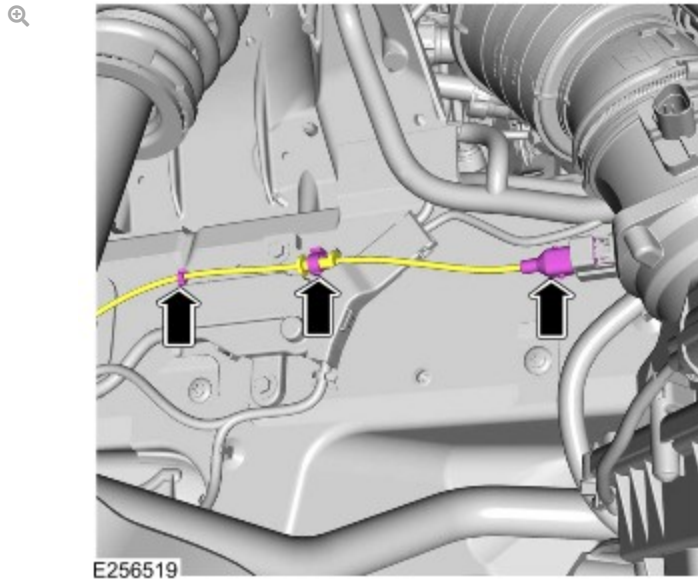
2. Disconnect the 12V system (see TOPIx Workshop Manual section 414-01: Battery, Mounting and Cables - General Procedures - Startup Battery Disconnect and Connect).

3. Remove the splash shield.

- Release the wiring harness clip.
- Remove the 2 screws.
- Remove the 2 clips.

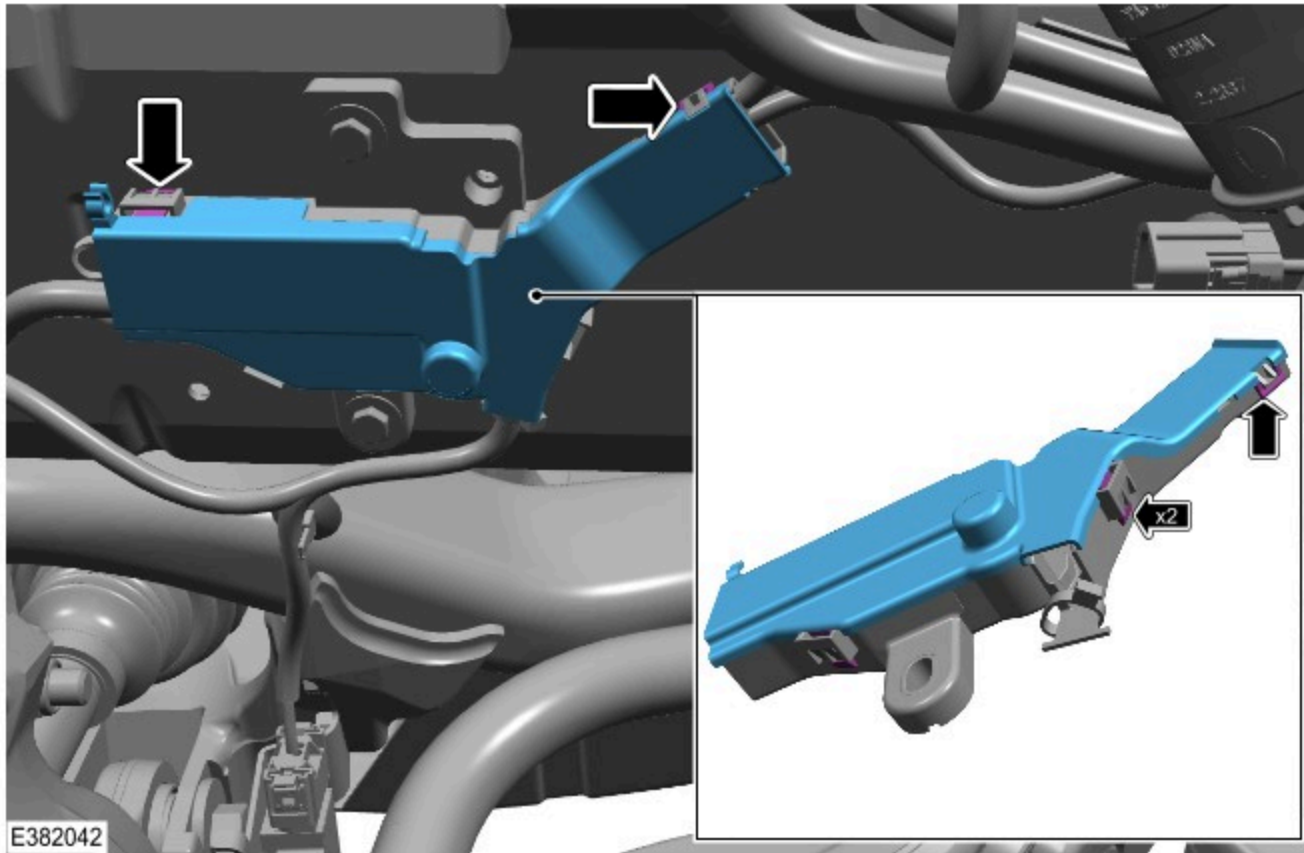


4. Disconnect and release the front right wheel speed sensor wiring harness from the 2 clips.



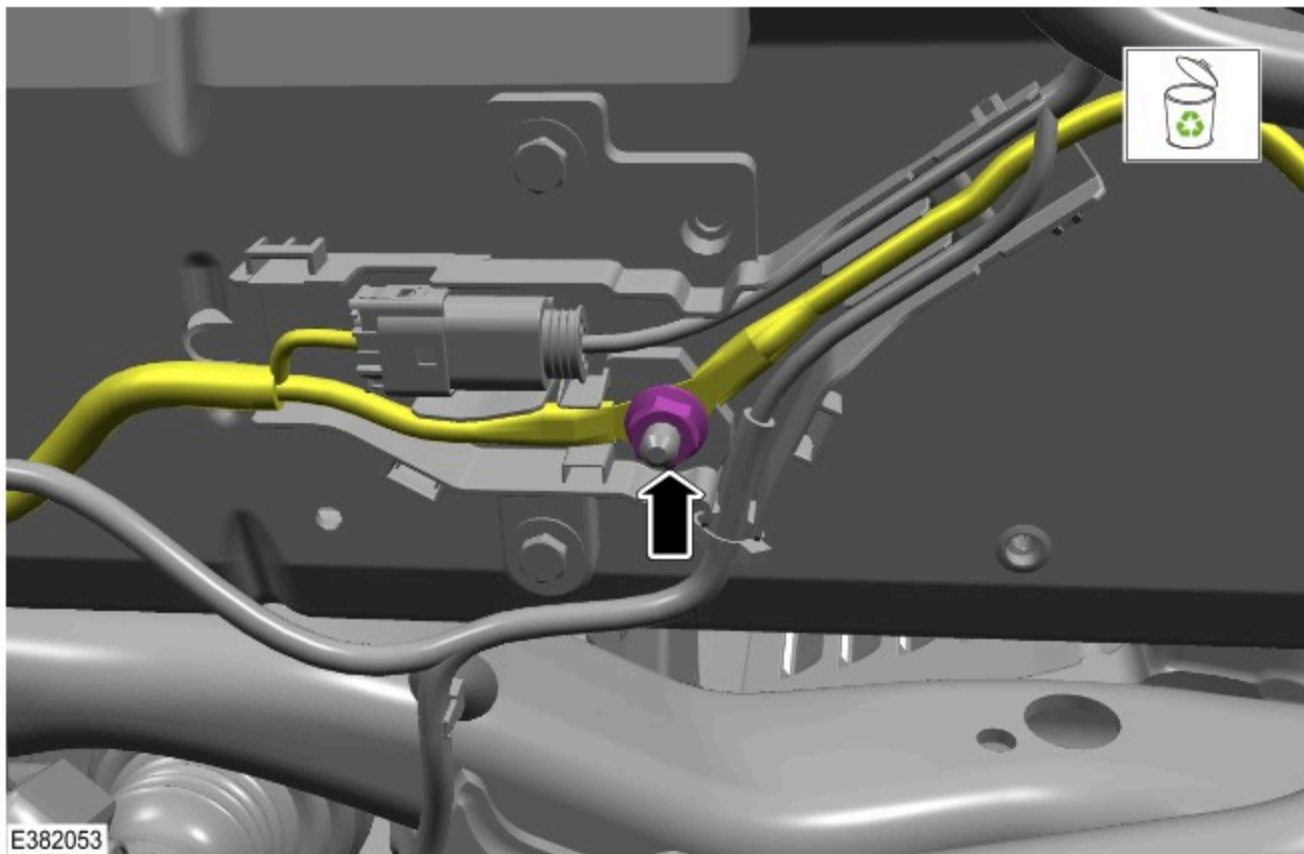
5. Remove the **Electric Power Assisted Steering (EPAS)** wiring harness junction box cover.

- Release the 5 clips.



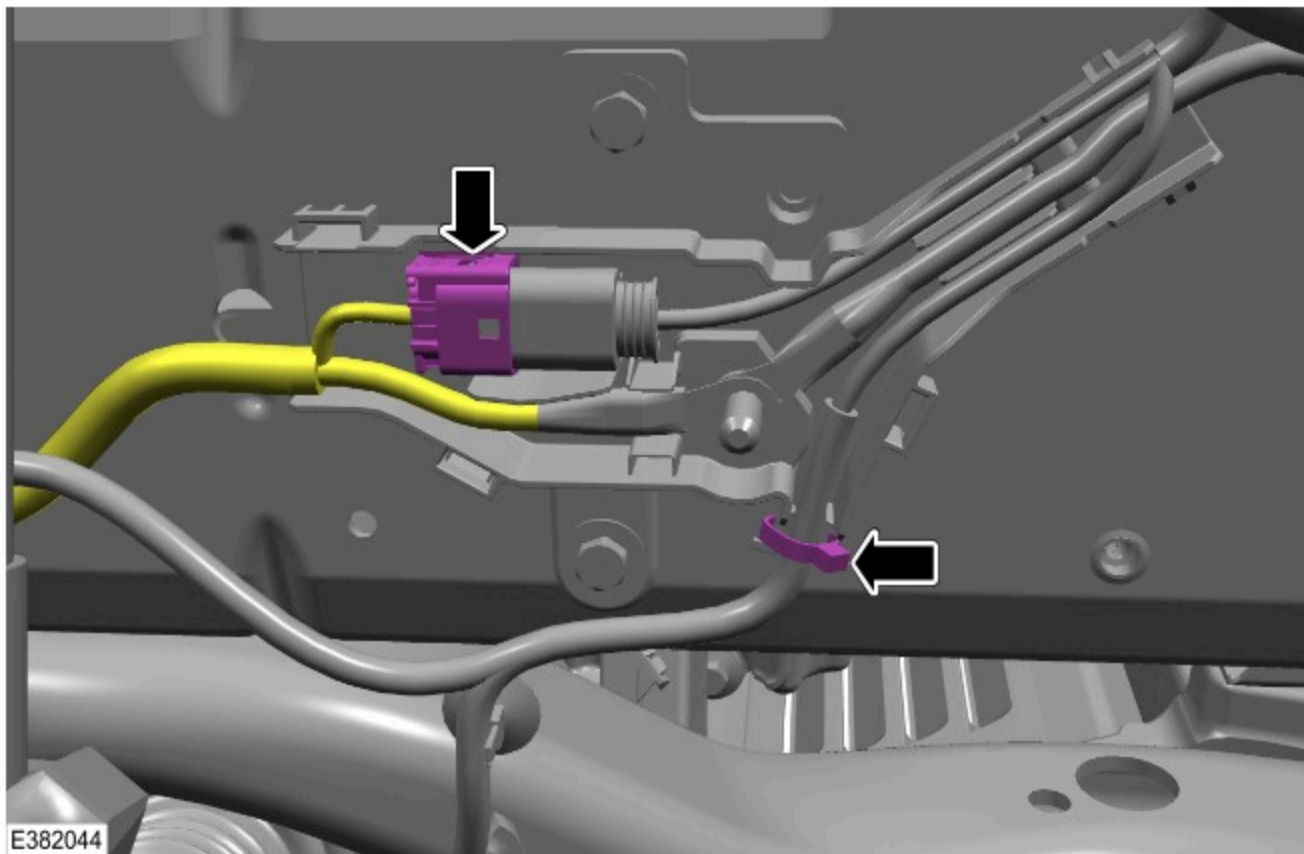
6. Remove and discard the nut.

- Release the 2 electrical cables from the stud.

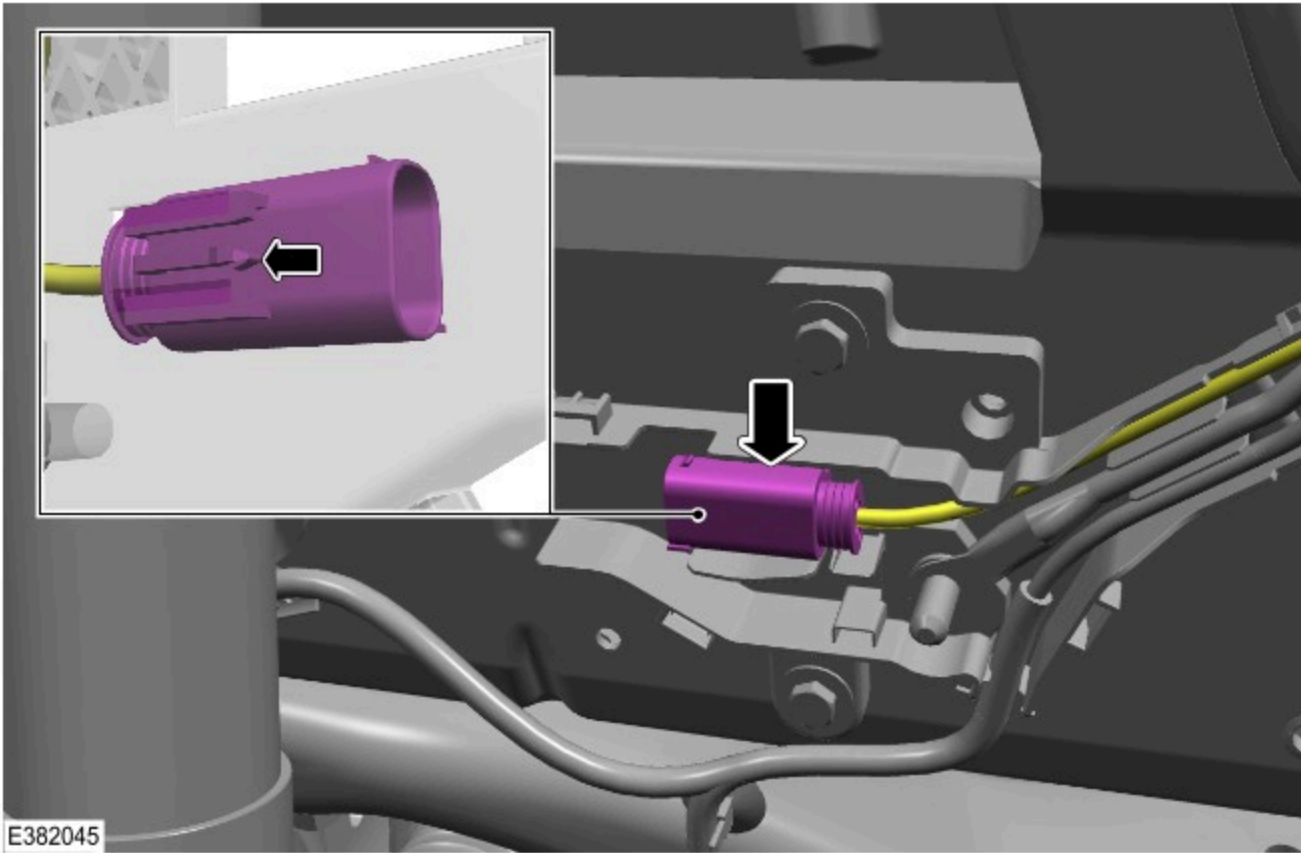


7. Disconnect the electrical connector.

- Remove and discard the cable tie.

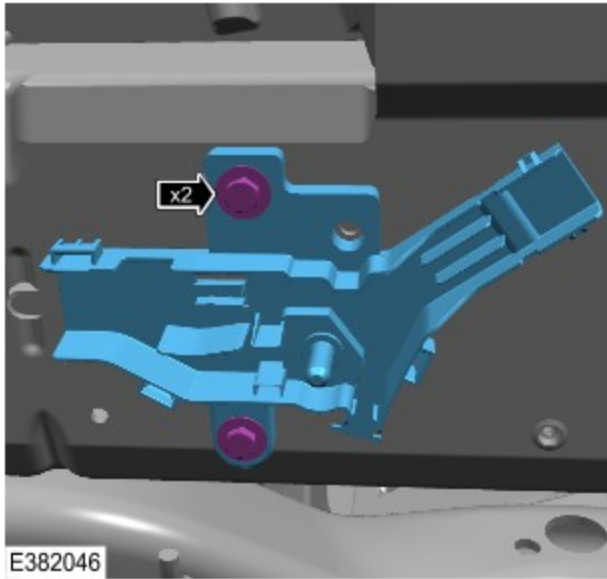


8. Release the electrical connector from the [EPAS](#) wiring harness junction box.



9. Remove the [EPAS](#) wiring harness junction box.

- Remove the 2 bolts.

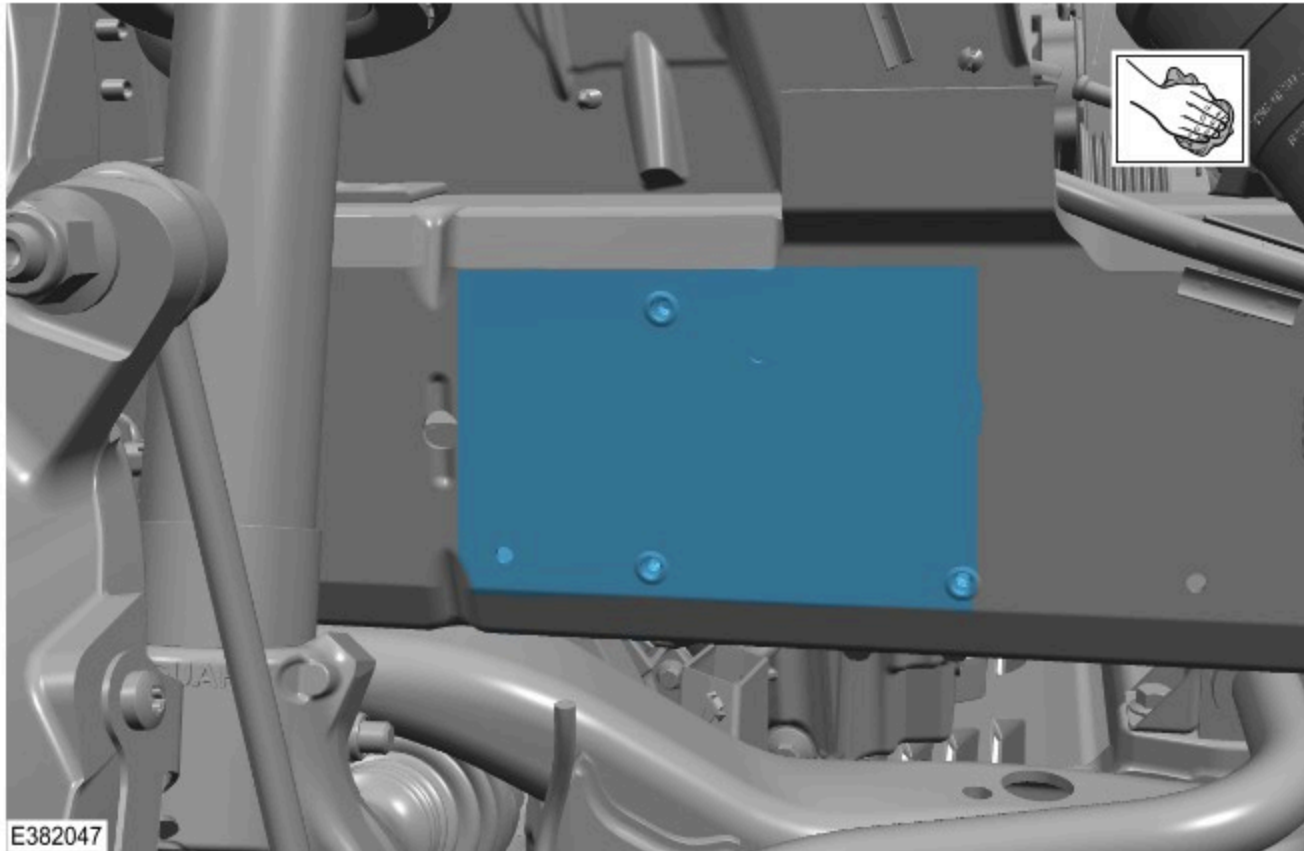


10.

**CAUTION:**

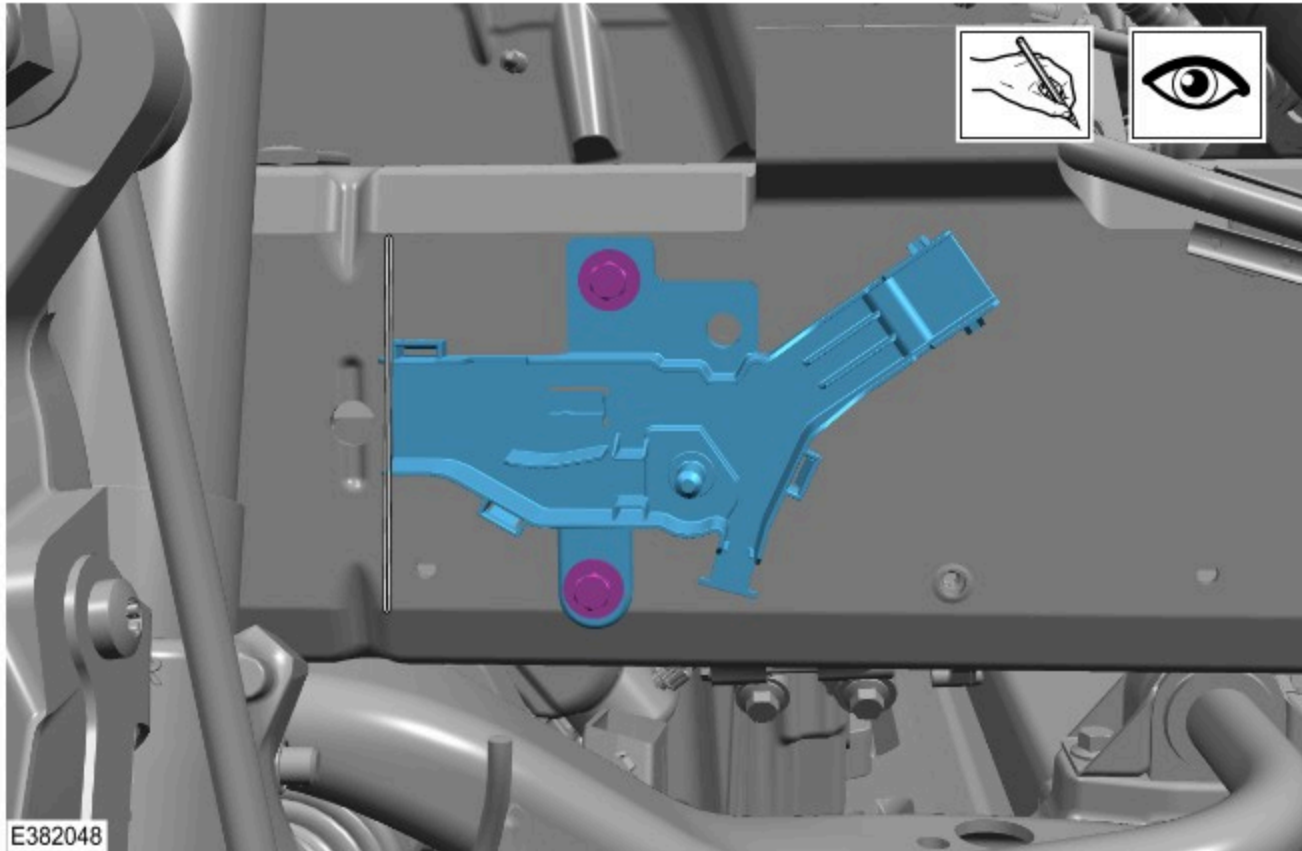
The highlighted area **must** be dry and free from contamination.

Using a suitable method, clean the area highlighted in the illustration.



11. Install and mark the position of the [EPAS](#) wiring harness junction box.

- Install the [EPAS](#) wiring harness junction box.
- Install the 2 bolts, finger tight only.
- Using a suitable method, mark the rear position of the [EPAS](#) wiring harness junction box as shown in the illustration.



12. Remove the [EPAS](#) wiring harness junction box.

- Remove the 2 bolts.

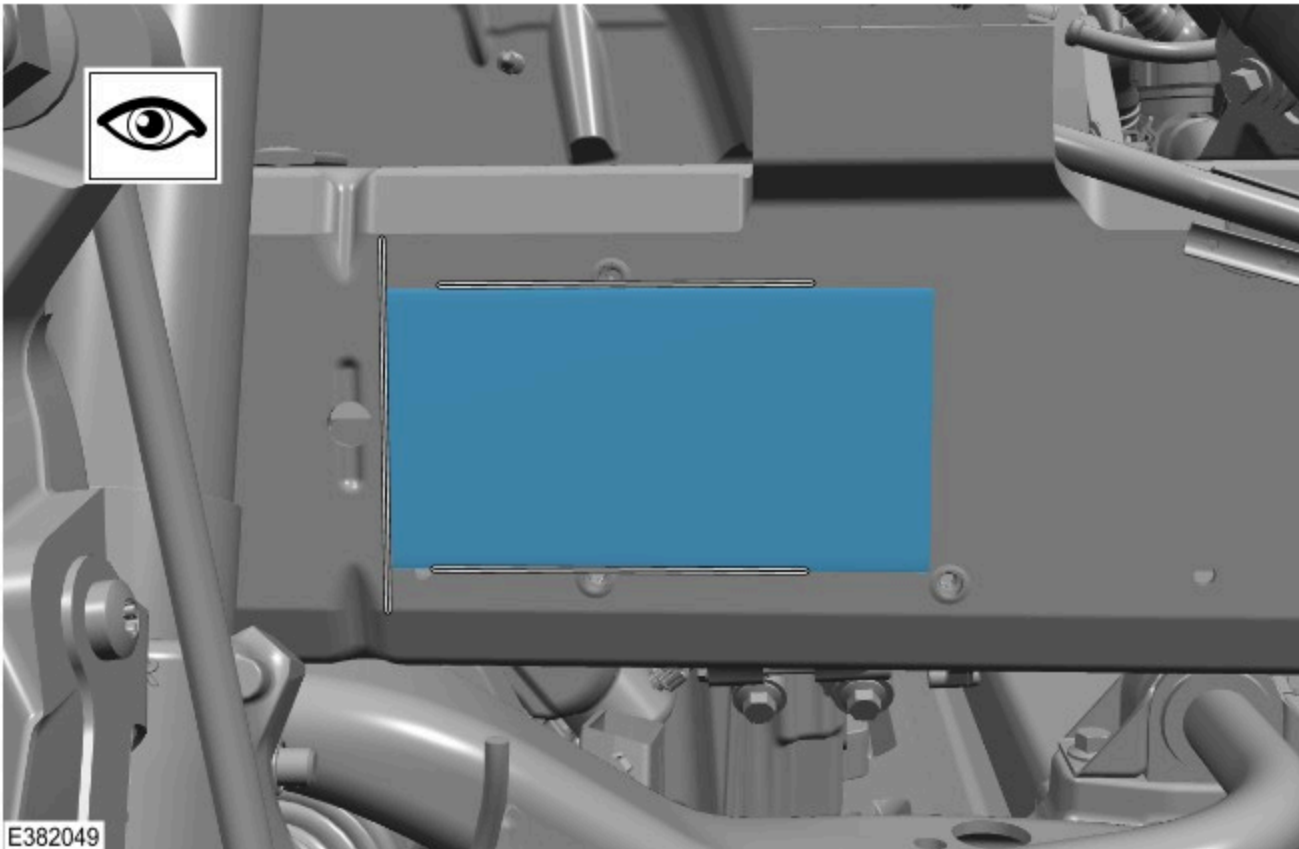
13.

**CAUTION:**

The Mylar® based patch must not cover / obstruct the 2 [EPAS](#) wiring harness junction box mounting bolt holes.

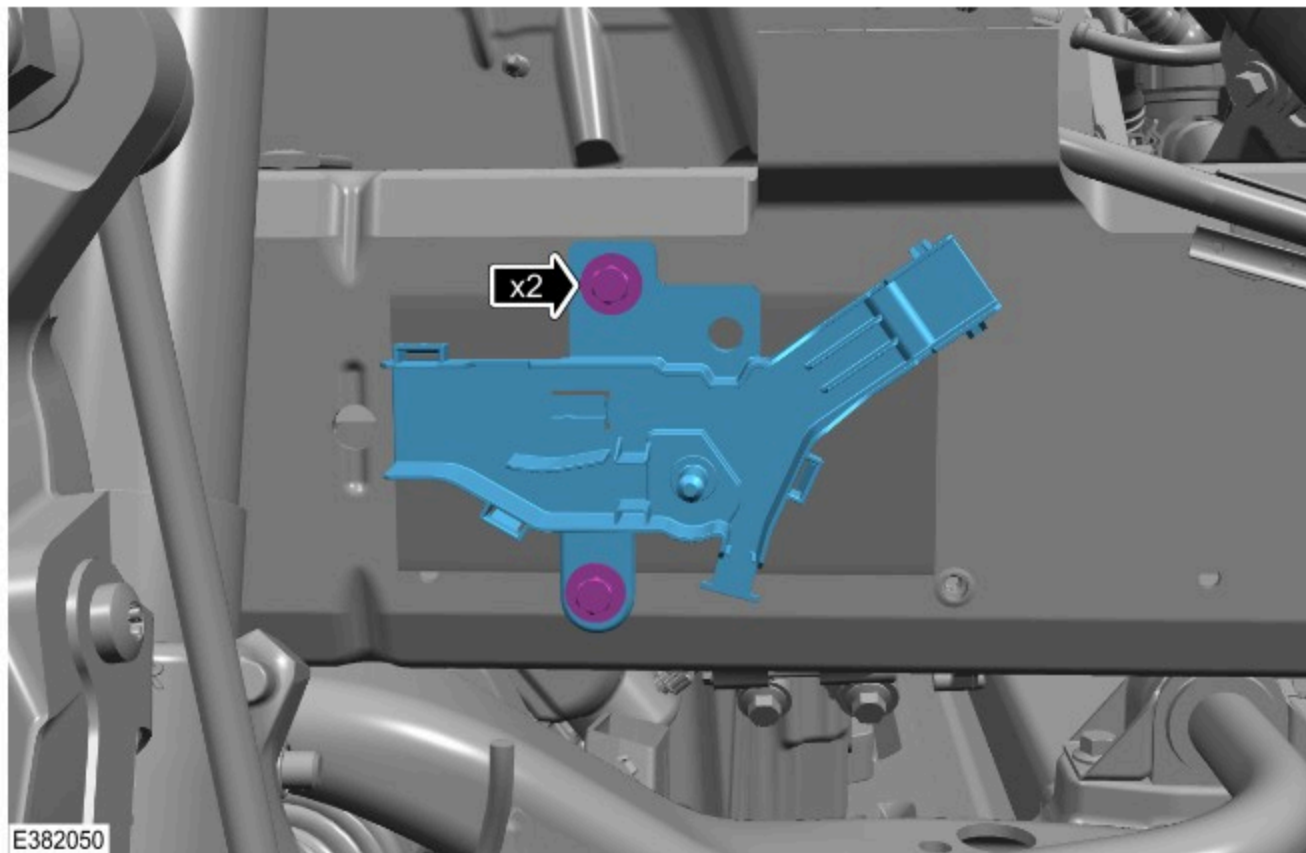
Install the Mylar® based insulator patch.

- Align the rear edge of the Mylar® based insulator patch to the mark made in step 11.
- Install the Mylar® based insulator patch between the 2 [EPAS](#) wiring harness junction box mounting bolt holes.

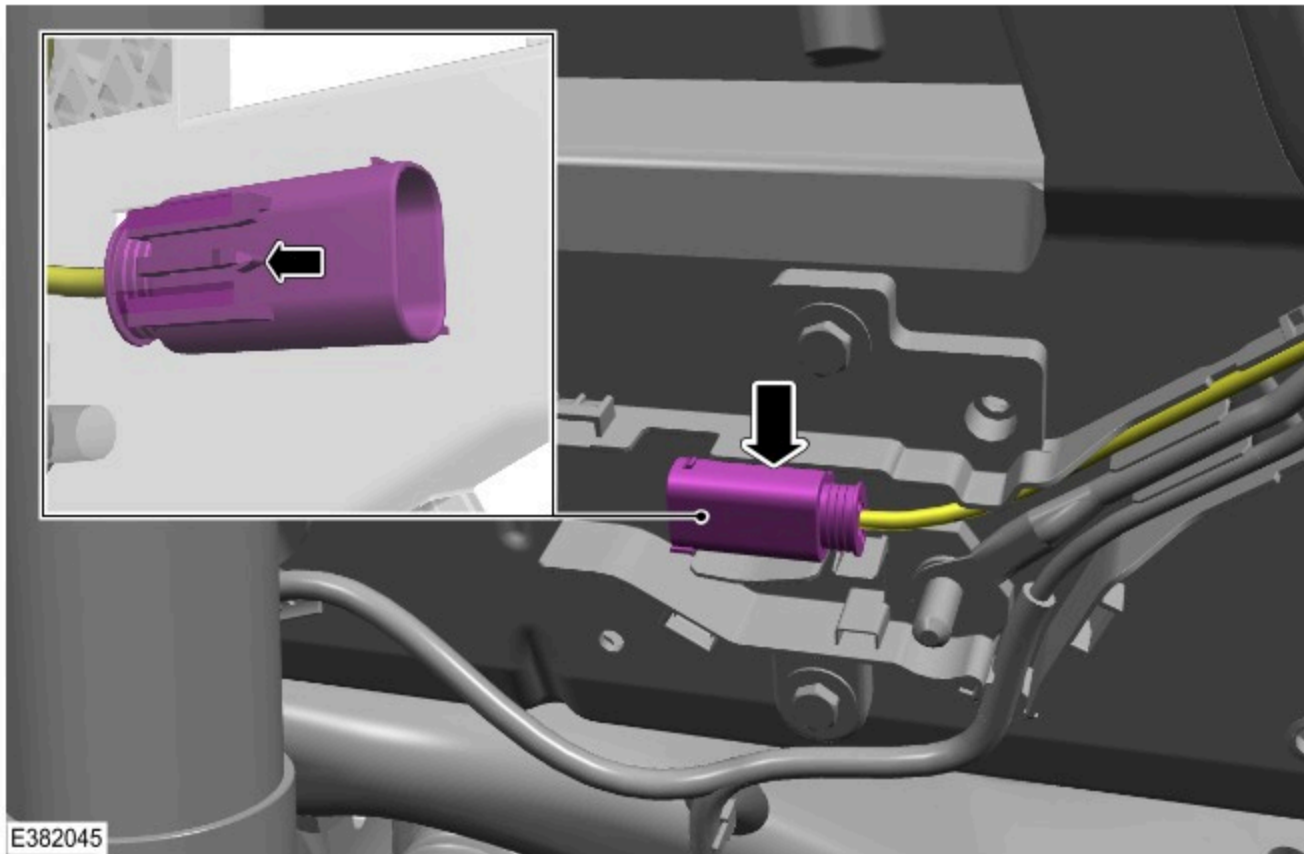


14. Install the [EPAS](#) wiring harness junction box.

- Install and tighten the 2 bolts.
  - Torque: **5 Nm**

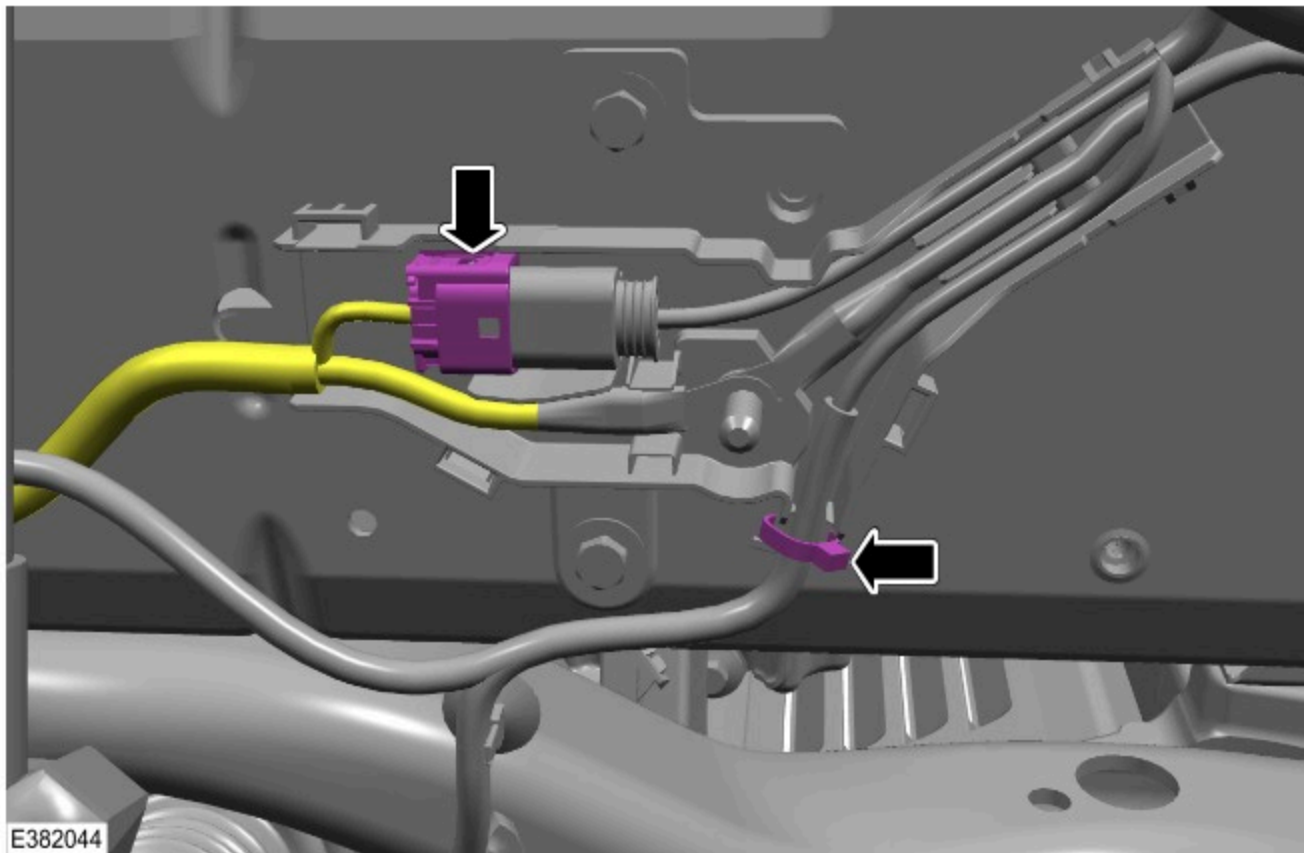


15. Install the electrical connector to the [EPAS](#) wiring harness junction box.



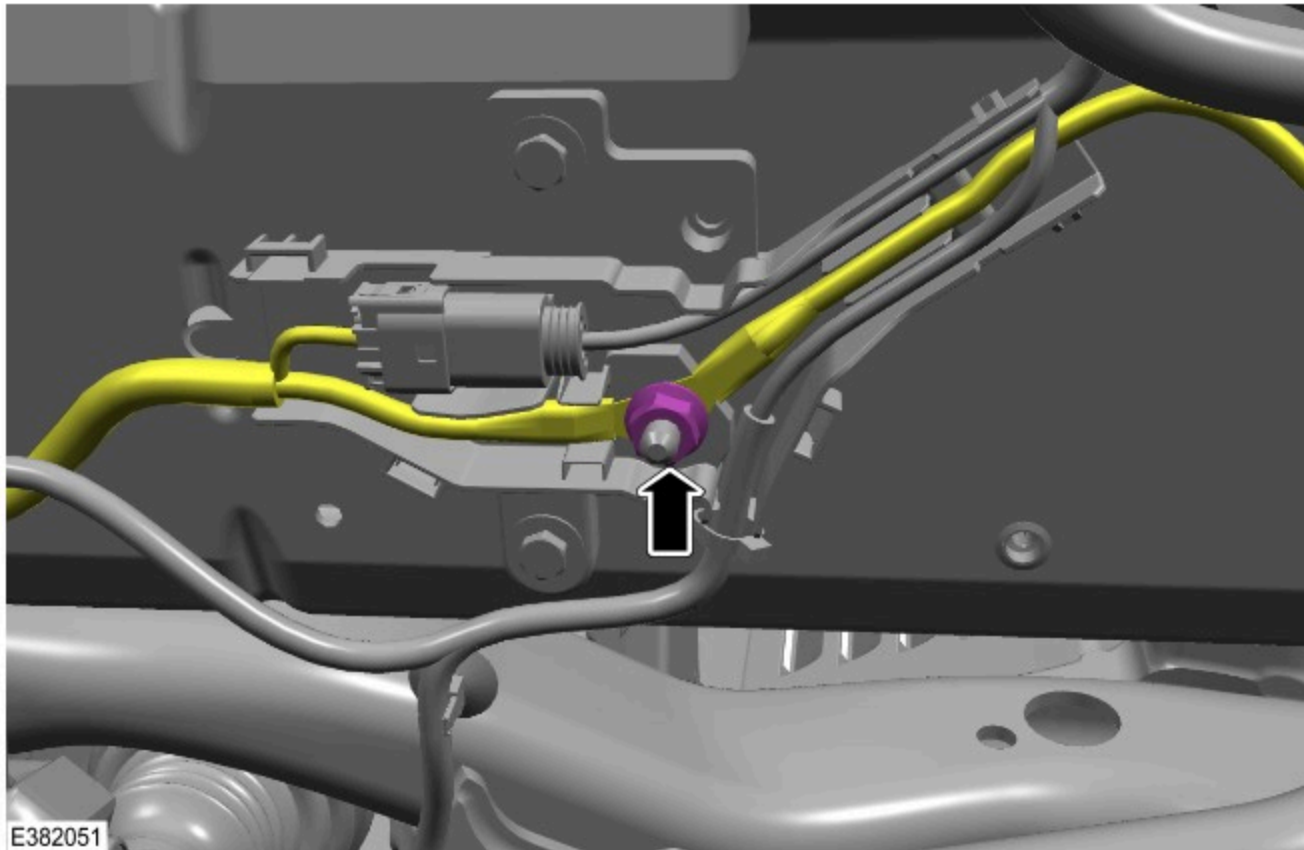
16. Connect the electrical connector.

- Install a new cable tie.

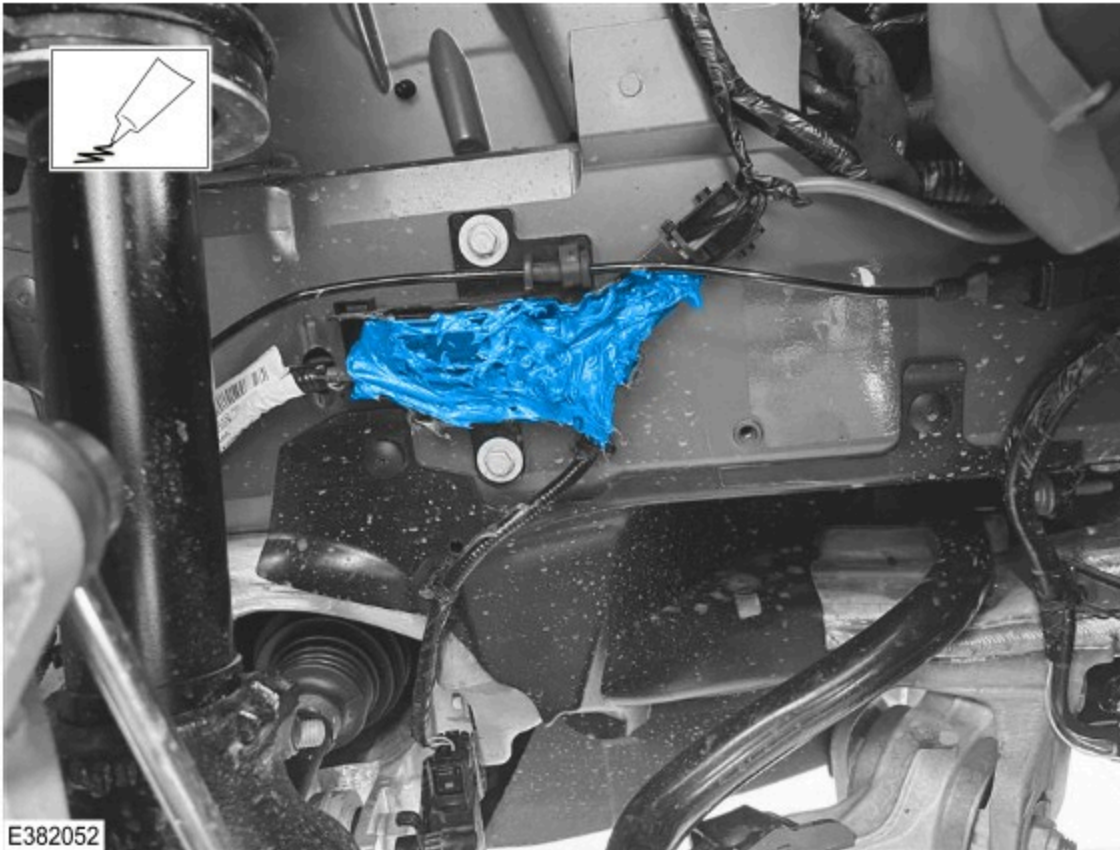


17. Install the 2 electrical cables to the stud.

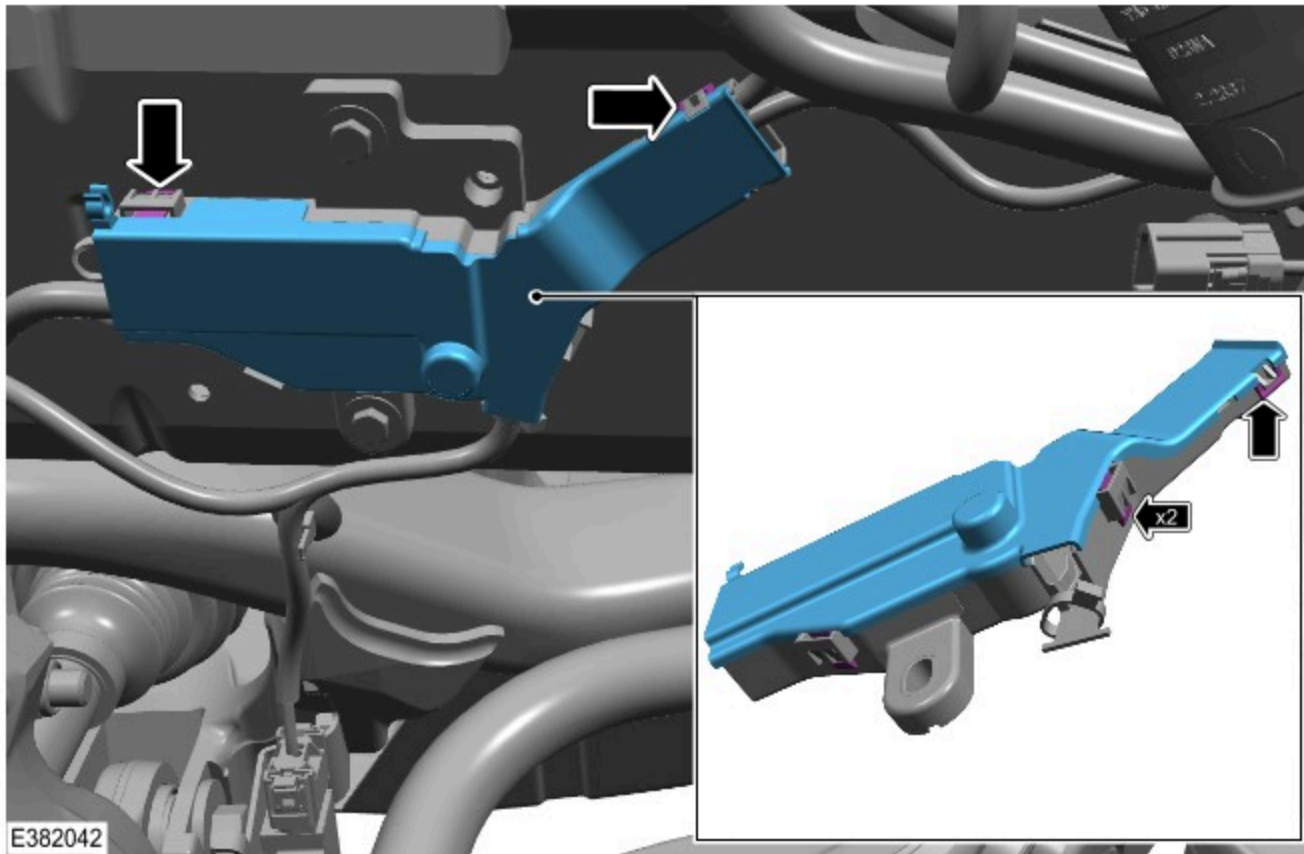
- Install and tighten a new nut.
  - Torque: **12 Nm**



18. Fill the [EPAS](#) wiring harness junction box with general purpose grease.

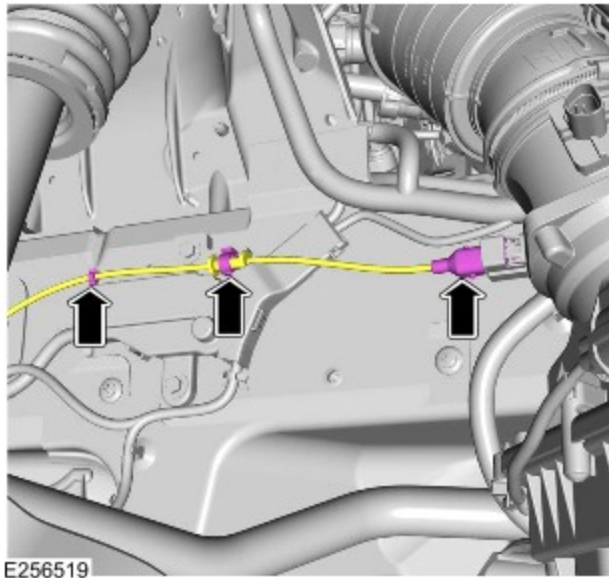


19. Install the [EPAS](#) wiring harness junction box cover.



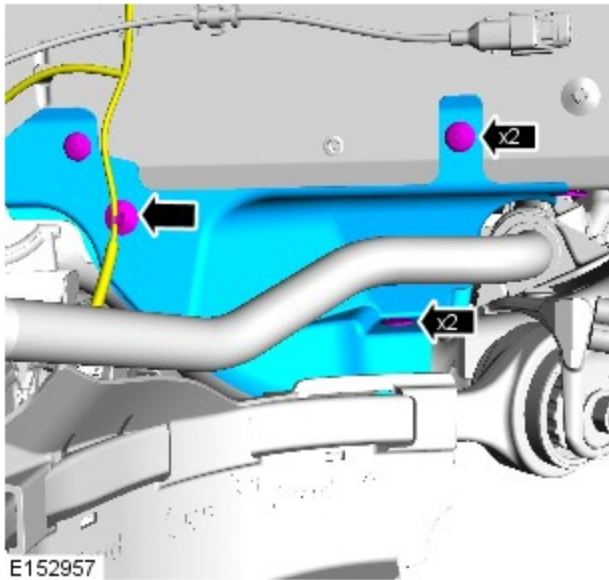
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20. Connect and install the front right wheel speed sensor wiring harness to the 2 clips.



21. Install the splash shield.

- Install the 2 clips.
- Install the 2 scrivenets.
- Install the wiring harness clip.



SERVICE INSTRUCTION

- 22.** Install the front right fender splash shield (see TOPlx Workshop Manual section 501-02: Front End Body Panels - Removal and Installation - Fender Splash Shield).
  
- 23.** Connect the 12V system (see TOPlx Workshop Manual section 414-01: Battery, Mounting and Cables - General Procedures - Startup Battery Disconnect and Connect).