

Message in the driver display: "Active Distance Assist DISTRONIC (code 207) not enabled, but can be purchased subsequently".

Topic number	LI54.71-P-079672
Version	1
Function group	54.71 - Camera and radar-assisted assistance systems
Date	8/28/25
Validity	Model series 206, 214, 236 and 254 with code 207
Reason for change	

Complaint

Message in Instrument Cluster for "Active Distance Assist not enabled, but can be purchased subsequently" even if Digital Extra: Active Distance Assist DISTRONIC (207) has already been activated/purchased via the application.

Cause

On some vehicles with Digital Extra: Active Distance Assist DISTRONIC (code 207), it may be that the function cannot be enabled via the application or is no longer available in the "vehicle back end".

Remedy

Please open a case with the Customer Care Center ("CCC") to reactivate function on the "vehicle back end".

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Assistance and warning systems > Brake Assist > Warning message in instrument cluster
Communication/information > Assistance and warning systems > Brake Assist > Malfunction
Communication/information > Telematics service > Vehicle status and configuration > Vehicle homepage > Malfunction

XENTRY Tips

Communication/information > Telematics service > Vehicle status and configuration > Vehicle homepage > Limited function

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
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