

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
 Freightliner Dealers – U.S. and Canada
 Western Star and Sterling Dealers – U.S. and Canada
 FCCC Dealers – U.S. and Canada
 Thomas Built Buses Dealers – U.S. and Canada

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090
 Portland, Oregon 97208-4090

800-547-0712

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on the DTNA Portal**

REF #: ICI21-016
 Effective: 07/02/21
 Release: 07/05/21 (Revised: 08/05/2025)

SUBJECT: (Revised) CPWA Recall Program

Revisions are in blue font.

On a limited basis, DTNA allows the Customer Performed Warranty Agreement (CPWA) Program to support selected Field Services and Recall Campaigns.

Recall Campaigns address urgent safety and emission compliance issues. DTNA complies with U.S. and Canadian federal regulations and adheres to all requirements for recall campaign documentation, repair completion, reporting to federal agencies, etc. In adding recall repairs to the CPWA Program, regulatory compliance by sponsoring locations and customers is also required.

With approval from sponsoring locations, select customers are allowed to perform certain safety and emission Recall Campaign repairs. **Customers may only do this work if their CPWA has been adjusted and is on file with DTNA. Sponsoring locations are responsible for the management of this program (i.e., determining whether customer facilities are suitable and identifying the specific, DTNA-approved recalls that a customer can complete).**

The following recalls are approved for CPWA activity, pending sponsoring-dealer approval:

| RECALL NUMBER | RECALL NAME | START DATE | VEHICLE POPULATION |
|---------------|--|------------|--------------------|
| D18R3 | SOFTWARE FOR CALIFORNIA INSPECTION AND MAINTENANCE | 5/8/2018 | 3,625 |
| D19R3 | GHG17 DD PLATFORM MODEL YEARS 2019 REPROGRAMMING | 9/18/2019 | 418 |
| D19R6 | GHG17 DD13 MODEL YEAR 2019 SOFTWARE REPROGRAMMING | 11/20/2019 | 334 |
| D20R1 | GHG21 DD13 MODEL YEAR 2020 REPROGRAMMING | 8/14/2020 | 1,188 |
| D21M4 | LOW PRESSURE FUEL LINE REPLACEMENT | 8/2/2021 | 22,258 |
| D21M7 | DD16 DEACTIVATE ACCELERATION RATE MANAGEMENT | 11/11/2021 | 1,177 |
| D21M8 | GEN5 DD15 FUEL LINE SUPPORT BRACKET BOLT REPLACEMENT | 12/3/2021 | 8 |
| D21R1 | DD13 WITH TWO-BOX AFTERTREATMENT REPROGRAMMING | 4/5/2021 | 10 |
| D21R4 | HDEP NOX SENSOR/COOLING SYSTEM MONITOR UPDATE | 1/24/2022 | 8,602 |
| D21R5 | DD5 NOX SENSOR COOLING SYS MONITOR REPROGRAMMING | 4/8/2021 | 160 |
| D22M1 | DD15 ADJUSTMENT SCREW FAILURES ICA IDLE SPEED | 1/21/2022 | 16,411 |
| D22M2 | HDEP GHG14 DD15 CARB SETTLEMENT MY13 - 15 472906 | 2/1/2022 | 14,199 |
| D22R1 | HDEP GHG14, MY13 DD13 1-BOX REPROGRAMMING | 2/18/2022 | 4,286 |
| D22R2 | DD8 MY2022 CONDITIONAL CERTIFICATION RESOLUTION | 9/1/2022 | 2,541 |
| D22R3 | GEN5 ACM3 MISSING 6N4C GROUP ACM REPROGRAMMING | 8/29/2022 | 1,683 |
| D22R4 | DD15 GEN5 MCM DOWN-FLASHED ZGS PROGRAMMING | 8/29/2022 | 274 |
| D22R7 | MCI DD13 SCR CLOSED LOOP FAULTS: MCM FUEL MAP UPDATE | 7/25/2022 | 478 |
| FL756 | BRAKE LIGHT PRESSURE SWITCH | 4/17/2018 | 503,903 |
| FL814 | FCCC MT CHASSIS BRAKE PEDAL CLEVIS PIN | 8/23/2019 | 10,417 |
| FL834 | WESTERN STAR BAGGAGE & SLEEPER DOORS | 8/14/2020 | 5,255 |

The information contained in this letter supersedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

| | | | |
|-------|--|------------|---------|
| FL836 | WESTERN STAR VENT WINDOWS | 8/14/2020 | 4,924 |
| FL848 | MUD FLAP REFLECTIVE TAPE | 5/22/2020 | 64,047 |
| FL851 | ACTIVE BRAKE ASSIST EXTERIOR LIGHTING FUNCTIONS | 5/15/2023 | 25,182 |
| FL855 | BRAKING SYSTEM PLATFORM SINGLE MODULATOR VALVES | 9/2/2020 | 148,912 |
| FL857 | KONGSBERG ADJUSTABLE BRAKE PEDAL | 7/28/2020 | 1,720 |
| FL859 | OPTIVIEW DASH CLUSTER BRIGHTNESS | 8/14/2020 | 1,719 |
| FL863 | CASCADIA BRAKE LIGHT ILLUMINATION (DETROIT ENGINE) | 6/9/2022 | 145,443 |
| FL865 | EATON CLUTCH REPLACEMENT | 5/27/2020 | 6,516 |
| FL872 | CASCADIA BRIDGESTONE STEER TIRE FAILURES | 3/17/2021 | 4,387 |
| FL874 | M2 TRANSMISSION OIL COOLER LINE | 4/9/2021 | 16,673 |
| FL893 | ALUMINUM BATTERY CABLE FAILURE | 2/22/2022 | 141,201 |
| FL898 | TBB HDX ALTERNATOR CHARGE CABLE ROUTING | 10/15/2021 | 2,047 |
| FL900 | CASCADIA DRAG LINK TAPERED JOINT | 10/29/2021 | 115,008 |
| FL904 | TBB ALTERNATOR CABLE LOOSE | 12/17/2021 | 1,451 |
| FL907 | WESTERN STAR POWER CABLE STUDS | 1/8/2022 | 9,317 |
| FL908 | WIDE BASE TIRE AND WHEEL COMBINATIONS | 4/28/2022 | 1,256 |
| FL912 | FCCC MOTORHOME VALVE STEM STABILIZERS | 1/13/2022 | 18736 |
| FL917 | FCCC CHASSIS REAR PDM | 3/24/2022 | 25185 |
| FL922 | CASCADIA & WESTERN STAR 49X EXHAUST SUPPORT BRACKET | 5/17/2022 | 52,565 |
| FL951 | WESTERN STAR GRILL BEZEL COVERS | 05/24/2023 | 3,490 |
| FL958 | BRAKE MODULATOR VALVES (Groups A – G only) | 10/5/2023 | 64,942 |
| FL963 | WESTERN STAR DAYTIME RUNNING LAMPS | 03/24/2023 | 91,567 |
| FL966 | BRAKE MODULATOR VALVES (Groups A – F only) | 10/5/2023 | 90,675 |
| FL967 | DRAG LINK TAPERED JOINT | 04/21/2023 | 53,741 |
| FL969 | WINDSHIELD WIPER ARMS | 05/30/2023 | 68,789 |
| FL974 | CUMMINS DEF SENSOR SHORTAGE (EMISSIONS) | 01/19/2024 | 5,565 |
| FL991 | BUSINESS CLASS M2 SHIFT CONTROL | 04/04/2024 | 2,596 |
| F1011 | GHG LABEL EMISSIONS RECALL | 07/7/2025 | 22,166 |
| F1018 | FREIGHTLINER & WESTERN STAR BRAKE LIGHT ILLUMINATION | 05/16/2025 | 1,258 |
| F1020 | POSITIVE JUNCTION POST | 06/27/2025 | 26,779 |
| SF711 | AUTOMATIC LOW VOLTAGE DISCONNECT SWITCH | 01/24/2025 | 605 |
| SF716 | DEF REGEN INHIBIT DASH SWITCH INDICATOR | 05/23/2025 | 221 |
| SF718 | TRANSMISSION OIL COOLER LINE ALIGNMENT | 06/3/2025 | 5,646 |

If you have questions or need further information:

- Contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNA Portal
- Review the *Special Warranty Programs > CPWA Program* section of the DTNA Warranty Manual
- Review current customer agreements on file