



**To: All Subaru Retailers**  
**From: Subaru of America, Inc. – Service Department**  
**Date: August 4<sup>th</sup>, 2025**  
**Re: REMINDER: WRA-25 recalled Catalytic Converters require additional handling prior to return**

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As previously announced in [Subaru Product/Campaign Bulletin WRA-25](#), catalytic converters applicable to this recall are on 100% return. As part of the return process retailers are required to cut the inlet/outlet portions of pipe from the converter and only return the converter housing using the returns box supplied within the recall parts kit PNs X4461AB240 and X4461AB250.

Detailed instructions regarding this return process are listed in the bulletin on page 11 of the [WRA-25](#) bulletin. All other converter general return procedures still apply, including the use of the proper UPS shipping account specifically for converters found in the returns portal.

As mentioned above, a return shipping box is now included with the new converter kit. If the supplied returns box is not available, a suitable box (within +2 inches of each dimension) may be used as long as the cut converter housing fits easily. **Note: Returns using the original parts kit box or another oversized box will incur additional shipping charges that are being charged back to the retailers' AR statement.** Additionally starting Sept 1<sup>st</sup>, a \$100 dollar fee will be added to the chargeback for improper packaging of WRA-25 converters.

Refer to [TSB 09-51-08R](#) for general instructions regarding converter recycling returns.