



SSM 54181 2022-2025 E-Transit - Unsuccessful PMI And/Or Software Updates On The Gateway Module (GWM)

Some 2022-2025 E-Transit vehicles may exhibit an unsuccessful programmable module installation (PMI) and/or software updates on the GWM using the Ford Diagnosis and Repair System (FDRS) scan tool. FDRS may also show the GWM in the toolbox topology view as having diagonal lines through it, indicating that there is a data error for the GWM. This may be due to missing module configuration data in the Ford database. To correct this condition, select the envelope icon at the top right corner of FDRS, select "Refresh Vehicle Files", then click "Continue". Once the "Refresh Vehicle Files" completes, start a new FDRS session and then reattempt GWM programming. Engineering is working to correct this module data. The concern is expected to be resolved by October 2025.