

# Technical Service Bulletin

<b>Topic</b>	Rear Door Blind Inoperative   Bentayga Series
<b>Market area</b>	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2077256/3
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Aug 21, 2025

## New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> blinds system operation	functionality	

## Vehicle data

### Bentayga Series

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*

## Documents

Document name
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master.xml

## Condition

Rear door blind is inoperative.

## Technical Background

See the measure section for process steps on how to diagnose this issue.

## Production Solution

Not applicable

## Service



### NOTICE

Before proceeding with the onward instructions, raise a full technical DISS query referencing TPI 2077256/-. Product support are requested to raise the DISS to 2nd level. DICAN and K-CAN trace are required for supplier investigation.

- 1) Check if any external influence is blocking the blind to actuate and provide relevant images and videos.
- 2) Check for DTC's in the rear door ECU's (diagnostic address 00BB or 00BC) and submit the log via a full technical DISS query.
- 3) Disconnect the roller blind motor and actuate the motor to check if it is working and send the videos via a full technical DISS query.

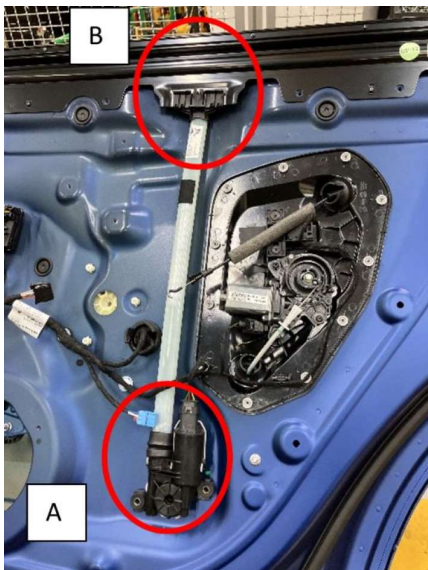


Figure 1

- To disconnect the motor, first unplug the connector and unscrew the fixings from the motor (Figure 2)



Figure 2 – A close up of detail A from figure 1

4) Remove the motor only (Figure 3) and actuate the rear door blinds through the switch and through ODIS.



Figure 3 – A close up of detail B from figure 1

5) Actuate the blind through ODIS.

**NOTE:** The failure can be traced from the door ECU.

6) Perform a hard reset on the door ECU and complete basic settings to check if the problem has cleared.

**NOTICE**

Upon completion of these instructions please raise a full technical DISS query.

## Warranty

Warranty type 110 or 910

Damage service number 70 73

Damage code 00 10

**Removal and refitting of the rear door trim**

Labour operation code 70 73 19 00

Time 20 TU

**Diagnosis time**

Labour operation code 01 50 00 00

Time As per ODIS log (must not exceed 50 TU)