



TECHNICAL SERVICE INFORMATION BULLETIN

TSIB 25-07		August 20, 2025
TO:	All Operators	
TITLE:	HV Connection Torque Check Procedure – Preventative Maintenance	
APPLICABILITY:	All New Flyer and MCI E-buses	

New Flyer has received reports that customers are re-torquing high-voltage (HV) connections during preventative maintenance inspections as outlined in the Preventive Maintenance section of the Service or Maintenance manual. The inspection procedure is visual only and does not require retorquing unless the witness marks indicate the fasteners have loosened.

Correct procedure:

- Do not automatically re-torque HV connections during inspections.
- Inspect the torque witness marks for signs of fastener loosening.
 - If the torque witness marks are aligned, the connection remains torqued to specification – **no further action is needed**.
 - If the torque witness marks are not aligned, or there are other signs the connection may be loose, proceed with re-torque.
- When re-torque is required:
 - **Loosen the hardware first** before re-tightening. This ensures the correct torque value is achieved during re-tightening.
 - Re-torque the hardware per the specification listed in the Service or Maintenance Manual.

Following this procedure will prevent unnecessary disturbance of properly secured HV connections while ensuring any potentially loose connections are correctly addressed.

Direct all inquiries regarding this bulletin to:

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