

|                            |  |
|----------------------------|--|
| <b>ADDRESSEES</b>          | : Owners and operators of vehicles mentioned under “Application”<br>ABC Customer Care and Parts Source |
| <b>VEHICLE TYPE</b>        | : CX35, CX45, TX.. and TDX25   |
| <b>CONFIGURATION GROUP</b> | : 8.14 Climate control – Water circuit   |
| <b>BULLETIN TYPE</b>       | : <b>Service information</b>   |
| <b>DATE</b>                | : August 25th, 2025  |
| <b>SUBJECT</b>             | : <b>Missing FMCSA decal on Eberspäecher coolant heater</b>  |
| <b>CONDITIONS</b>          | : This service bulletin does not entitle to any reimbursement.   |

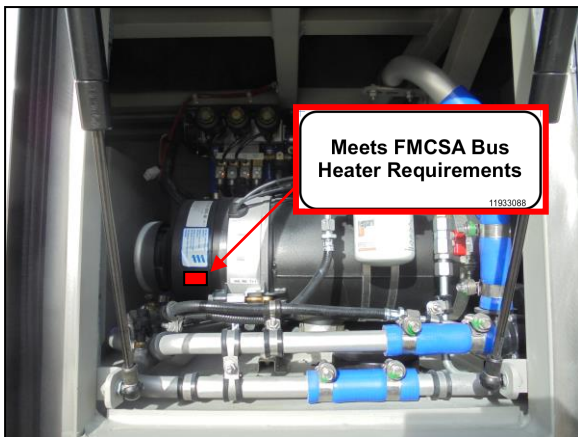
## APPLICATION

This service information bulletin is applicable to the following vehicles:

| Model | VIN   | Number             |
|-------|---|--------------------|
| CX35  | 48775→48874, 49225→49249, 49270→49329, 49640→49735,<br>49787→49999, 83001→83079   | 573                |
| CX45  | 48200→48774, 48875→49224, 49250→49269, 49330→49639,<br>49736→49786, 81001→81820, 81936→81971, 81975→81976,<br>84001→84431 | 2594               |
| TX..  | 41100→41236, 41250→41635, 41644→41750   | 630                |
| TDX25 | 42800→42820, 42892→42919, 42930→42963, 42965→42989,<br>89001→89145, 89166→89248   | 337                |
|       |   | <b>Total: 4134</b> |

## DESCRIPTION:


On the above-mentioned vehicles, it is possible that the installation of the FMCSA decal has been omitted. Verification is necessary in order that the decal is present in accordance with the requirements of FMCSA.



**Figure 1: Location of FMCSA decal on Eberspäecher L2 coolant heater**

*Continued on next page*

**COMPONENTS**

| FMCSA decal  |                            |          |
|--|----------------------------|----------|
|  |                            |          |
|  |                            | Figure 2 |
| VH Reference   | Description                | Qty.*    |
| 11933088   | FMCSA decal, self-adhesive | 1        |

\* Suited for one vehicle. Decal can be ordered through your nearest ABC customer care and parts source facility.

**SPECIAL TOOLS, EQUIPMENT OR SERVICES:**

No special tools, equipment or services required.

**JOB QUALIFICATION:**

No special job qualification required.

**PREPARATIONS:**

- Make sure that the parking brake is applied and stop the engine.
- Switch off all systems and turn off the battery isolation switch on the dashboard.
- Install a "DO NOT OPERATE" warning message on the instrument panel.
- **Read the entire procedure before starting to work.**



**WARNING!**

Observe safe shop practices at all times.

**PROCEDURE**

| Step | Action  |
|------|---|
| 1    | Open the coolant heater compartment door.   |
| 2    | Verify that the FMCSA decal was installed.  |
| 3    | If the decal is missing, order the decal and affix it to the required location (refer to figure 1).<br><br><i>NOTE: To ensure the decal adheres properly, thoroughly clean the application area before placing the decal.</i> |
| 4    | Close the coolant heater compartment door.  |

End of procedure.

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## **HELP DESK**

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

## **DISCLAIMER**

The procedures contained herein are not exclusive. VDL Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other methods may be equally reasonable or even more effective, depending on the specific circumstances involved. Each carrier that uses the procedures herein must thoroughly ensure that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

## **INFORMATION HANDLING**

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.

## **VDL VAN HOOL CUSTOMER PORTAL**

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through [www.vdlvanhool.com/MyVDL Van Hool](http://www.vdlvanhool.com/MyVDL%20Van%20Hool), and only with a code (password) from VDL Van Hool. If you do not have a password yet, request it by using the link on the VDL Van Hool website.