



# Service Bulletin

Bulletin No.: PIT6368B

Date: August, 2025

## PRELIMINARY INFORMATION

**Subject: Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025 - 2026		All	All	All	All
Cadillac	Escalade	2025 - 2026		All	All	All	All
Cadillac	Escalade ESV	2025 - 2026		All	All	All	All
Cadillac	Escalade IQ	2025 - 2026		All	All	All	All
Cadillac	Escalade IQL	2026		All	All	All	All
Cadillac	LYRIQ	2025 - 2026		All	All	All	All
Cadillac	OPTIQ	2025 - 2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Blazer EV	2025 - 2026		All	All	All	All
Chevrolet	Equinox	2025 - 2026		All	All	All	All
Chevrolet	Equinox EV	2025 - 2026		All	All	All	All
Chevrolet	Silverado EV	2024 - 2026		All	All	All	All
Chevrolet	Suburban	2025 - 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2026		All	All	LK0	All
GMC	Acadia	2024 - 2026		All	All	All	All
GMC	Sierra EV	2024 - 2026		All	All	All	All
GMC	Terrain	2025 - 2026		All	All	All	All
GMC	Yukon	2025 - 2026		All	All	All	All
GMC	Yukon XL	2025 - 2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	UG1 Garage Door Opener
<b>Condition</b>	Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current.
<b>Cause</b>	The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, is going into a logic lock condition due to excessive communication traffic on the LIN BUS.

### Correction

To correct this concern, you must reset the Garage Door Opener Transmitter by removing the fuse for 1 minute and reinstalling.

Fuse location varies based on model:

- Escalade, Escalade ESV, Suburban, Tahoe, Yukon and Yukon XL - Fuse F3DR in the X51R Right IP fuse block
- Equinox EV, LYRIQ and VISTIQ - Fuse F31DA in the X51A IP fuse block
- OPTIQ - Fuse F25DA in the X51A IP fuse block
- Blazer EV - Fuse F22DA in the X51A IP fuse block
- Equinox and Terrain - Fuse F11DA in the X51A IP fuse block
- Traverse, Acadia, Enclave - Fuse F10DA in the X51A IP fuse block
- Escalade IQ, Escalade IQL, Silverado EV and Sierra EV - Fuse F24DR in X51R Right IP fuse block

If the Garage Door Opener Transmitter does not reset and start to operate, then perform normal SI diagnostics.

A new Garage Door Opener Transmitter (A103 roof console) is being released to correct the logic lock condition and when the new part is available this PI will be updated, or a bulletin released.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486308*	Perform a reset of the Garage Door Opener Transmitter by cycling Fuse.	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	04/15/2025 - Created on. 04/22/2025 - Update to the Warranty section 08/15/2025 - Update to the models and correction sections

