



# Service Bulletin

Bulletin No.: PIT6110H

Date: August, 2025

## PRELIMINARY INFORMATION

**Subject: Crank No Start / SES MIL / DTC P062B**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2023 - 2025		All	All	L84 or L87	All
Cadillac	Escalade ESV	2023 - 2025		All	All	L84 or L87	All
Chevrolet	Express	2023 - 2025		All	All	L8T	All
Chevrolet	Silverado 1500	2023 - 2025		All	All	L84 or L87	All
Chevrolet	Silverado 2500	2023 - 2025		All	All	L8T	All
Chevrolet	Silverado 3500	2023 - 2025		All	All	L8T	All
Chevrolet	Suburban	2023 - 2025		All	All	L84 or L87	All
Chevrolet	Tahoe	2023 - 2025		All	All	L84 or L87	All
GMC	Savana	2023-2025		All	All	L8T	All
GMC	Sierra 1500	2023 - 2025		All	All	L84 or L87	All
GMC	Sierra 2500	2023 - 2025		All	All	L8T	All
GMC	Sierra 3500	2023 - 2025		All	All	L8T	All
GMC	Yukon	2023 - 2025		All	All	L84 or L87	All
GMC	Yukon XL	2023 - 2025		All	All	L84 or L87	All

<b>Involved Region or Country</b>	North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East
<b>Condition</b>	Some customers may experience a SES MIL and a possible crank no start condition. When checking for DTC's a P062B will have set in the ECM.
<b>Cause</b>	Engineering is still aware of this condition.

### Correction

Engineering is currently investigating this condition and after reviewing the issue they have found that the condition can typically be repaired by the following:

1. For the DTC please follow the (Circuit/System Verification) steps within the SI DTC diagnostic information. If no issues were found, then proceed with next step
2. Ensure the ECM has the latest programming.
3. Perform a global reset by clearing all DTCs then disconnect the 12-volt battery for several minutes and reconnect. Verify the DTC(s) do not return.
4. In some cases, if the DTC(s) reset promptly after following the above steps, then an ECM replacement may be necessary.

5. If the DTC(s) do not reset, then they were set falsely, and no further repairs are needed at this time. Engineering is currently working on a design improvement for this complaint and more information will be released at a later date.

**Note:** These DTC's can also be caused by a low voltage condition at startup or stop/start event and any low voltage conditions should be addressed.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

For vehicles repaired under the Emission coverage, use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4086018*	Use to perform Step 2. Check and clear all DTCs. Perform a battery disconnect and reconnect.	0.4 Hrs.

\*This is a unique Labor Operation for Bulletin use only.

<b>Version</b>	9
<b>Modified</b>	01/11/2024 - Created on. 04/26/2024 - Update to the model list. 06/27/2024 - Update to the Cause, Correction and Warranty sections 08/23/2024 - Update Model List and Correction Section 09/17/2024 - Update the Correction and Warranty sections 03/24/2025 - Updates to the models and correction sections and warranty sections. 06/12/2025 - Updates to the Models and correction sections. 08/14/2025 - Updates to the title, condition, and correction to remove DTC P060C as there will be a separate bulletin for that DTC.

