



Service Bulletin

Bulletin No.: PIT6420

Date: August, 2025

PRELIMINARY INFORMATION

Subject: Third Row Headrest May Fold Unwanted or Stay Locked In Upright Position

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	VISTIQ	2026		ALL	ALL	BEV	BEV

Involved Region or Country	North America
Additional Options (RPO)	
Condition	A customer may comment that one or both of the third row headrests do not fold down and are locked in the upright position. Or, A customer may comment that one or both of the third row headrests are folded down and will not stay up.
Cause	Engineering is investigating the concern.

Correction

Do not attempt any repairs at this time.

This PI will be updated or converted to a bulletin when a determination has been made by engineering.

Version	1
Modified	08/04/2025 – Created on.

