



Service Bulletin

Bulletin No.: PIT6320B

Date: August, 2025

PRELIMINARY INFORMATION

Subject: Front Door Speakers and Subwoofer Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade IQ	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	ABV
Condition	Some customers may comment that their front door speakers and subwoofer do not work
Cause	This is due to X2 connector at the T3RB Audio Amplifier - Auxiliary 2 is not pinned correctly. F4DR could also be opened.

Correction

Inspect fuse F4DR that is located within the X51R Instrument Panel Wiring Harness Block-Right.

If the fuse is not opened, proceed with the following below.

Inspect and re-pin Pin 1 to Pin 9 and Pin 2 to Pin 10 at the X2 connector of the T3RB Audio Amplifier - Auxiliary 2.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486388	Repin terminals at T3RB X2 connector to restore audio to the front door speakers and subwoofer	1.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Additional SI Keywords

base, bass, EQ, equalizer,

Version	3
Modified	01/17/2025 - Created On. 03/11/2025 - Added to inspect fuse open F4DR and location. 08/04/2025 - Added ABV to RPO.

