



Service Bulletin

Bulletin No.: 25-NA-106

Date: May, 2025

INFORMATION

Subject: Information on Rearview Camera Transition from Dark to Light

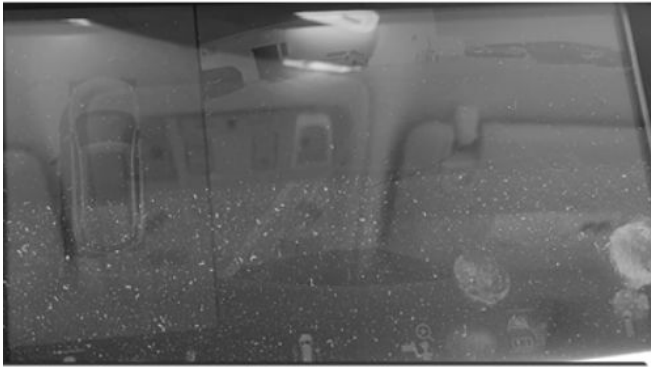
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission :
		from	to	from	to		
Cadillac	XT5	2021	2025	—	—	All	All
	XT6	2021	2025				

Involved Region or Country	North America, Europe, Kazakhstan, Russia, Middle East, Israel, Palestine, Japan, S. Korea
Condition	Some customers may comment on when backing out of a dark place such as a garage, it takes up to 20 seconds for the display to go from dim to light.
Cause	The cause of this condition may be rearview camera limitations.
Correction	There is no correction, this is normal operation.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool, and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Service Procedure



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•When backing out of garage (i.e., from a dark space into a bright space) the RVC may be difficult to see as shown above.

- When the vehicle is in night/dark mode, the display image may be brighter when in drive than it is in reverse.



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- It can take the vehicle ~20 seconds to transition from dark mode to light mode, when the display image will come back to full brightness as shown above.

Version	1
Modified	Released May 02, 2025