



**Radio Over The Air Update from U31.42(F) to U40.C R1H
Software Version (FOTA)**

8/14/2025

**VEHICLES
AFFECTED:**

2023 - 2026 (RU) Chrysler Pacifica / Voyager

This bulletin applies to vehicles equipped with a Global Telematics Box Module (Sales Code RDG) and one of the following radios:
- Uconnect 5 NAV W 8.4" Display (Sales Codes UBL or UEL) with a Global Telematics Box Module (Sales Code RDG).
- Uconnect 5 NAV W 10.1" Display (Sales Codes UBN or UEN) with a Global Telematics Box Module (Sales Code RDG).

MARKET APPLICABILITY:

- | | |
|--|------------------------------|
| <input checked="" type="checkbox"/> NA | <input type="checkbox"/> MEA |
| <input type="checkbox"/> SA | <input type="checkbox"/> IAP |
| <input type="checkbox"/> EE | <input type="checkbox"/> CH |

**CUSTOMER
SYMPTOM:**

Customers may experience one or more of the following:

- Navigation non-functional, not updating current position.
- Screen Off hard key inoperative, Soft key on radio screen still operational.
- CarPlay and Android Auto stability issues.
- Text cut-off in different menus or pop-up messages
- Voice Recognition not working for specific voice commands