



Radio Over The Air Update from U39.E to U40.C R1H  
Software Version (FOTA)

8/14/2025

**VEHICLES  
AFFECTED:**

- 2026 (DJ) RAM 2500 Pickup
- 2026 (D2) RAM 3500 Pickup
- 2026 (DD) RAM 3500 Cab Chassis
- 2026 (DF) RAM 3500 10K Lb. Cab Chassis
- 2026 (DP) RAM 4500/5500 Cab Chassis

This bulletin applies to vehicles equipped with a Global Telematics Box Module (Sales Code RDG) and one of the following radios:

- Uconnect 5 Nav w 8.4" Display (USA) (Sales Codes UBL).
- Uconnect 5 Nav w 8.4" Display (CAN) (Sales Codes UEL).
- Uconnect 5 Nav w 12.0" Display (USA) (Sales Code UBQ)
- Uconnect 5 Nav W 12.0" Display (CAN) (Sales Code UEQ)
- Uconnect 5 NAV W 14.4" Display (USA) (Sales Code UBW)
- Uconnect 5 NAV W 14.4" Display (CAN) (Sales Code UEW)

**MARKET APPLICABILITY:**

- |  |                              |
|--|------------------------------|
| <input checked="" type="checkbox"/> NA | <input type="checkbox"/> MEA |
| <input type="checkbox"/> SA            | <input type="checkbox"/> IAP |
| <input type="checkbox"/> EE            | <input type="checkbox"/> CH  |

**CUSTOMER  
SYMPTOM:**

- Customers may experience one or more of the following:
- Navigation non-functional, not updating current position.
  - Screen Off hard key inoperative, Soft key on radio screen still operational.
  - CarPlay and Android Auto stability issues.