

Technical Service Bulletin (TSB)
Power Running Board Trim Paint Peeling

REFERENCE:	TSB: 23-010-25 REV. A GROUP: 23 - Body	Date:	August 15, 2025	REVISION:	23-010-25
VEHICLES AFFECTED:	2022 - 2024 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles equipped with Power Deployable Running Boards (Sales Code MY7) and Exterior Accents-Piano Black (Sales Code MHY).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input type="checkbox"/> MEA NOTE: **This bulletin applies to the North America market.**			
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> The running board black trim paint is peeling Fig. 1 and Fig. 2. 				
CAUSE:	Material defect				

This bulletin supersedes Technical Service Bulletin (TSB) 23-010-25, date of issue February 28, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include an additional Market Note, LOPs, Repair Procedure steps and updated Repair Summary statement.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-026, date of issue February 28, 2025.



Fig. 1
Paint Peeling Example

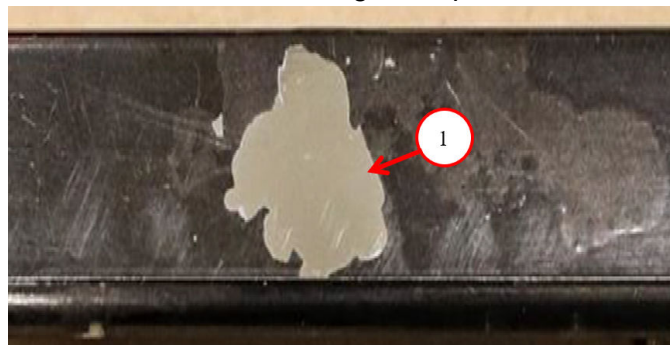


Fig. 2
Paint Peeling Example Close Up

REPAIR SUMMARY:

This bulletin involves ****painting and**** replacing one or both power running boards as required.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-09-01-97	Power Running Board - Complete Assembly - Replace One Side (1 - Semi Skilled)	6 - Electrical and Body Systems	0.5 Hrs.
23-09-01-98	Power Running Board - Complete Assembly - Replace Both Sides (1 - Semi Skilled)	6 - Electrical and Body Systems	0.7 Hrs.
**23-60-70-50	Paint One Power Running Board (Includes Paint Prep) (1 - Semi Skilled)	6 - Electrical and Body Systems	1.5 Hrs.
23-60-70-51	Paint Two Power Running Board (Includes Paint Prep) (1 - Semi Skilled)	6 - Electrical and Body Systems	2.5 Hrs.**
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68614316AA	Step, Power Running Board	Long Wheel Base Right, MY7, MHY
1 (AR)	68614317AA	Step, Power Running Board	Long Wheel Base Left, MY7, MHY
1 (AR)	68602296AA	Step, Power Running Board	Short Wheel Base MY7, Right, MY7, MHY
1 (AR)	68602297AA	Step, Power Running Board	Short Wheel Base MY7, Left, MY7, MHY

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: This is not a proactive repair. This Repair Procedure is to only be performed under this RSU if the vehicle exhibits the symptom/conditions listed in this document.

1. **Paint the running board(s) as required.
2. Prepare the paint in the ideal proportions according to the manufacturer.

Solvent Basecoat Procedure:

- If using solvent basecoat procedure, paint the repaired area accordingly.
- Refer to the approved refinish paint suppliers (Akzo Nobel, Axalta, BASF, PPG, Sherwin Williams and Valspar) recommended process for cleaning the primed surface area.
- Apply DAS302X sealer or equivalent.
- Apply DBC basecoat with DX57 hardener or equivalent.
- Apply DC4000 clearcoat with SL814 universal flexibilizer or equivalent.

Waterborne Basecoat Procedure:

- If using waterborne basecoat procedure, paint the repaired area accordingly.
 - Refer to the approved refinish paint suppliers (Akzo Nobel, Axalta, BASF, PPG, Sherwin Williams and Valspar) recommended process for cleaning the primed surface area.
 - Apply ECS2X sealer or equivalent.
 - Apply EHP basecoat with T492 and T581 hardener or equivalent.
 - Apply DC4000 clearcoat with SL814 universal flexibilizer or equivalent.**
3. Replace the power running board step assembly. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Exterior / Step, Side / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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