

## Audio Unit Error Code S001 (DTC B2B05-92)

### APPLIES TO

Year	Model	Trim Level
2023–25	Accord Hybrid	ALL
2026	Passport	ALL
2025–26	Civic Hybrid	Sport Touring and Si
2026	CR-V Hybrid	Sport Touring

### PROBLEM

Customers may experience error code **S001** with their audio unit. The vehicle may also have DTC B2B05-92 CAN Gateway error stored.

NOTE: Civic and CR-V do not have a CAN Gateway (**CGW**), there will be no DTC stored.

### PROBABLE CAUSE

The error code **S001** is caused when the audio unit and/or the CAN Gateway (**CGW**) receives a security certificate that does not match the security certificate it expects to receive from the Honda servers.

The issue may be related to the dealership's wi-fi settings. While Honda is currently investigating this issue, **DO NOT replace** the audio unit or the CAN Gateway (**CGW**).

### TEMPORARY SOLUTION

#### Accord and Passport

To remove error code **S001** use i-HDS to clear the CAN Gateway (**CGW**) DTC first, then restart the OTA system using i-HDS.

The path to restart the OTA system is as follows:

**System Selection Menu > CAN Gateway > Adjustment > Restart the OTA System**

If the error code returns, the dealership's wi-fi network configuration is the most likely the cause.

To confirm this, turn the wi-fi **OFF** in the vehicle; the error code should not return.

**General Settings > Connections > Wi-Fi > Options > Slide Wi-Fi to OFF**

#### Civic and CR-V

On the audio unit, perform **OTA Clear**, followed by an **IG-OFF/ON**.

The path to clear the OTA from the audio unit:

**Dealer Diag. > Detail Information & Setting > System Update > OTA Clear**

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