

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title ICUP Critical Guidelines for Replacing IHU		Ref. No. TJ 37440.1.0	
Issuer (Dept.) Technical Service		Issue Date 7/22/25	Status Date 7/30/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 2	

DESCRIPTION:

If the IHU has been replaced with any of the following part numbers stated below, and the car is equipped with a WAM, follow the advice under "Service".

HW 32413644/36013466
 HW 32413645/36013467
 HW 32413646/36013468
 HW 32413647/36013469

CSC Customer Symptom Codes

Code	Description
DP	Radio/Does not work
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-2025		-	202217-202516
225							2023-2025		-	202217-202516
227							2023-2025		-	202217-202516
236							2022-2025		-	202122-202516
238							2022-2025		-	202122-202516
246							2022-2025		-	202122-202516
256							2023-2025		-	202222-202516
536	ED	E400V6					2021-2025		-	202037-202516
536	EH	E400V8					2024-2025		-	202317-202516
536	ER	E400V12					2024-2025		-	202317-202516
536	K9	BK9KERS					2023-2025		-	202222-202516
536	L1	BL1KERS					2023-2025		-	202222-202516
539							2022-2025		-	202122-202516

Technical Journal 37440.1.0

SERVICE:

After replacing the IHU with one of the part numbers listed above, follow the steps below:

1. Download IHU reload (select Yes for replaced HW).
2. Perform a Total Upgrade.
3. Manually order and download SP according to the list below.

Model(s)	SP
XC40 / C40 / EC40 / EX40	32303726
V90 / V90CC / S90	32303727
S90L	32303728
XC60 / XC90	32303729
V60 / V60CC / S60	32303730

WAM - Wide-Angle Vision Module

IHU - Infotainment Head Unit

HW - Hardware

SP - Software Product

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36002-2	Software control module downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.