

Quality Bulletin

TITLE:

**Service Action SP1052: Polestar 3 ASSM actuator,
Model Year 2025 Polestar 3**

GROUP: 82	NO: SP1052	ISSUING DEPARTMENT: Product, Safety and Compliance	CAR MARKET: United States	
REVISIONS:			ISSUE DATE: 2025-07-09	STATUS DATE: 2025-07-09
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A. SERVICE ACTION SP1052 DESCRIPTION

Polestar Automotive USA, on behalf of Polestar Performance AB, has decided to launch Service Action SP1052: Polestar 3 Active Spoiler Shutter Module (ASSM) actuator on certain Polestar 3 vehicles.

Polestar investigations have identified an issue with the ASSM actuator which may impact AC, charging and propulsion performance.

The corrective action is to replace the ASSM actuator according to VIDA.

A total of 2,681 U.S. vehicles are affected by this service action.

Important Note: Due to limited parts supply, please do not order large quantities of actuators for parts inventory.

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B. VEHICLES INVOLVED

NOTE: SERVICE POINT MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Warranty Vehicle Inquiry where the message “Service Action SP1052 ASSM actuator” will appear for eligible vehicles, F4=History from the main Inquiry menu must be selected to confirm Service Action SP1052 has not been completed. Eligibility can also be confirmed in VIDA.

All vehicles must be checked for any incomplete Recalls, Service Campaigns, or Service Upgrades. All open Recall, Service Campaign or Service Action repairs must be completed.

C. PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this Service Action completed. Vehicle eligibility must be confirmed as outlined in Step B. above.

D. PARTS / PARTS RETURN

Please refer to Parts Bulletin SP1052.

E. OWNER NOTIFICATION

No Owner Notification.

F. VEHICLES IN INVENTORY

Vehicles in Service Point inventory must be completed prior to sale.

G. SERVICE POINT RESPONSIBILITY

All vehicles qualifying for this Service Action must be repaired prior to a customer taking possession of the vehicle.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician’s competency requirement for this campaign repair is: G1.

I. REIMBURSEMENT PROCEDURES & ALLOWANCE

Service Action SP1052 claims should be submitted using the LONG FORM application only.

Claim Type: SP1052
Cause Code: 02
CSC Code: XW
Main OP: 97926-2
Failed Part No: 32399236 (Actuator Grill Shutter)

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<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Models</u>	<u>Labor Time</u>
97926-2	Active spoiler shutter module ASSM replace acc. To QB	1	Polestar 3	1.4

Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.