



TECHNICAL SERVICE BULLETIN

Carpet Loose Or Torn

25-2346

08 August
2025

Model:

Lincoln 2020-2025 Corsair

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a carpet that is loose or torn near the scuff plate trim panel. This may be due to the carpet tearing at or near the retainer hole.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to repair the carpet tear.

Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
PJ7Z-9913132-A	1	1	1	Mat Retainer

Service part numbers and "number in package" quantity may change after publication, thus also affecting the "package order quantity". Refer to the parts catalog for the latest information.

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020-2025 Corsair: Repair The Carpet On The Right Side Of the Vehicle Following The Service Procedure (Do Not Use With Any Other Labor Operations)	252346A	0.3 Hrs.
2020-2025 Corsair: Repair The Carpet On The Left Side Of the Vehicle Following The Service Procedure (Do Not Use With Any Other Labor Operations)	252346B	0.4 Hrs.
2020-2025 Corsair: Repair The Carpet On The Right And Left Side Of the Vehicle Following The Service Procedure (Do Not Use With Any Other Labor Operations)	252346C	0.6 Hrs.

Repair/Claim Coding

Causal Part:	7813000
Condition Code:	33

Service Procedure

1. Remove the scuff plate trim panel from the vehicle to expose the loose carpet area. Refer to the WSM, Section 501-05 Interior Trim and Ornamentation - Removal and Installation for the scuff plate trim panel. (Figures 1-2)

Figure 1



E457561

Figure 2



E457562

2. Place the carpet pad in a convenient position, use push pins as guides to align the carpet pad with the carpet. (Figure 3)

Figure 3



E457563

3. Using a suitable stapler, apply staples to firmly attach the carpet pad to the carpet. (Figure 4)

- Staples should only be applied under the area covered by the scuff plate trim panel to make sure the staples are not visible.

Figure 4



E457564

4. Once the carpet pad is securely attached, install the scuff plate trim panel and make sure the staples are covered.
Refer to WSM, Section 501-05. (Figure 5)

Figure 5



E457565

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.