



RCA-60-25-001-1: Install New Certification Label, R1T and R1S

Rivian is initiating a customer satisfaction campaign for some model year 2022-2023 R1T and R1S vehicles that were manufactured with a certification label that has the incorrect manufacturing date. Rivian will install an updated certification label. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	July 24, 2025
Affected Region(s)	USA
Affected Model(s)	R1T, R1S
Model Year(s)	2022-2023
Approximate Build Dates  Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	August 2021-October 2023
Vehicle System	60 - Exterior Attachments
Minimum Service Location	Mobile

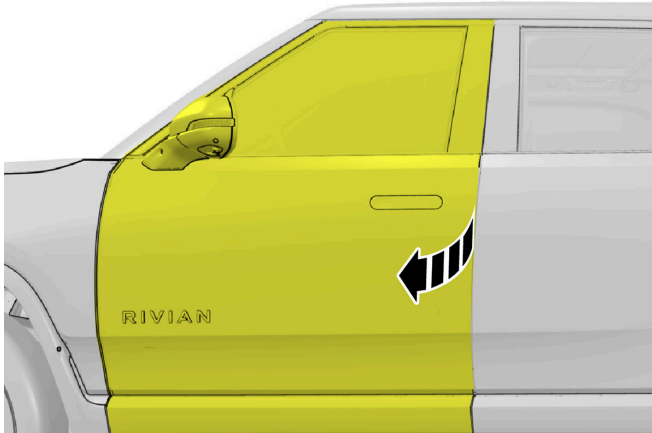
Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
RL00000004-D	1	US_CERTIFICATION_LABEL	Label, Certification

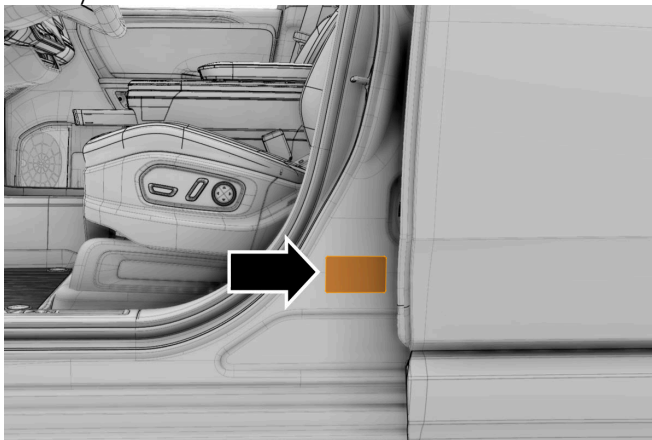
 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure

1.



2. Identify the certification label.



! **Important:** There may be other labels nearby. The certification label contains the vehicle's gross vehicle weight rating (GVWR).

3. Clean the area. Use alcohol wipes or rubbing alcohol on a clean cloth.

4. Apply the new label over the old one.

Labor Codes

Labor Code	Description
RCA602500100	RCA-60-25-001 not applicable
RCA602500101	Install new certification label

Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.