



IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3241-A

Low Pressure Fuel Pump Failure (Ford 25S75 — NHTSA 25V455)

Units Affected: Certain 2022 Expedition, 2021-2022 F-150 and Mustang vehicles, and 2021-2023 Model Year Bronco, Explorer, and Super Duty vehicles (which includes F-250, F-350, F-450, F-550, and F-600). Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Ford Motor Company has decided a defect which relates to motor vehicle safety exists in your vehicle with the VIN shown in the attached list.

Refer to the included communication from Ford Motor Company for more information.

Customer Action: Follow the guidance in the included communication from Ford Motor Company. A remedy is not yet available.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	NA
Repair labor	NA
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Kit instructions	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	NA	NA	NA



Ford Motor Company
Customer Service Division
PO Box 1904
Dearborn, Michigan 48121

July 2025

***** IMPORTANT SAFETY RECALL *****

Safety Recall Notice 25S75 / NHTSA Recall 25V455

Mr. John Sample
123 Main Street
Anywhere, USA 12345

This Notice Applies to Your Vehicle, Vehicle Identification Number (VIN): 12345678901234567

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in Certain 2022 Expedition, Certain 2021-2022 F-150 and Mustang vehicles, and Certain 2021-2023 Model Year Bronco, Explorer, and Super Duty vehicles (which includes F-250, F-350, F-450, F-550, and F-600), including the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, it is possible to have a loss of fuel pressure and flow from the fuel tank due to fuel pump failure. This can cause a lack of fuel delivery to the engine and result in an engine stall while driving.

Prior to fuel pump failure, you may experience poor engine performance (misfiring or running rough), a check engine light, or a reduction in engine power. Fuel pump failure is more likely to occur under low fuel or warm weather and hot fuel conditions in the fuel tank.

What is the risk?

An engine stall while driving increases the risk of a crash.

What will Ford and your dealer do?

A remedy is not yet available. Ford Motor Company is still actively investigating this issue and working to develop a remedy. When the remedy becomes available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge.

What should you do?

When the remedy is available, Ford Motor Company will send a letter to inform you to contact your dealer to schedule a repair.

Ford has not issued instructions to stop driving your vehicle under this safety recall. When the remedy is available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

**What should you do?
(continued)**

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171) or go to [NHTSA.gov](https://www.nhtsa.gov). Reference NHTSA Safety Recall 25V455.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as reserving parking in certain locations and controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

What if you no longer own this vehicle?

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Thank you for your attention to this important matter.

Customer Service Division



Ford Motor Company
División de Servicio al Cliente
PO Box 1904
Dearborn, Michigan 48121

Julio de 2025

***** CAMPAÑA DE SEGURIDAD IMPORTANTE *****

Aviso de Campaña de seguridad 25S75/Campaña 24V455 de la NHTSA

Sr. Juan Pérez
Calle Principal 123
Ciudad, EE. UU. 12345

Este aviso se relaciona con su vehículo con el número de identificación del vehículo (VIN):
12345678901234567

Este aviso se le envía de acuerdo con la Ley Nacional de Seguridad de Tránsito y Vehículos Motorizados de los EE. UU.

Ford Motor Company ha determinado que existe un defecto relacionado con la seguridad de los vehículos motorizados en ciertos vehículos Expedition 2022, ciertos vehículos F-150 y Mustang 2021-2022, y ciertos vehículos Bronco, Explorer y Super Duty año modelo 2021-2023 (que incluyen F-250, F-350, F-450, F-550 y F-600), incluido el VIN que se muestra arriba.

Lamentamos esta situación y deseamos asegurarle que, con su ayuda, corregiremos el problema. Nuestro compromiso, junto con el de su concesionario, es ofrecerle servicio y apoyo de alto nivel.

¿Cuál es el problema?

En su vehículo, es posible tener una pérdida de presión y flujo de combustible desde el tanque de combustible debido a una falla de la bomba de combustible. Esto puede provocar una falta de suministro de combustible al motor y provocar que el motor se detenga mientras conduce.

Antes de que falle la bomba de combustible, es posible que experimente un rendimiento deficiente del motor (fallas de encendido o funcionamiento irregular), una luz de verificación del motor o una reducción en la potencia del motor. Es más probable que ocurra una falla en la bomba de combustible en condiciones de poco combustible o en climas cálidos y con combustible caliente en el tanque de combustible.

¿Qué riesgo existe?

Si el motor se detiene mientras se conduce, aumenta el riesgo de sufrir un accidente.

¿Qué medidas adoptarán Ford y su concesionario?

Aún no hay ninguna solución disponible. Ford Motor Company aún está investigando activamente este problema y trabajando para desarrollar una solución. Cuando la solución esté disponible, Ford Motor Company le notificará mediante correo para que programe una cita de servicio con su concesionario y así realizar las reparaciones sin costo alguno.

¿Qué debe hacer?

Cuando haya una solución disponible, Ford Motor Company le enviará una carta para informarle que se comunice con su concesionario a fin de realizar la reparación.

Para esta campaña de seguridad, Ford no emitió instrucciones de dejar manejar el vehículo. Una vez que haya una solución disponible, deberá comunicarse con su concesionario a fin de programar una cita para solucionar este problema lo más pronto posible.

Si aún no tiene un concesionario para realizar el servicio, puede acceder a ford.com/support para conocer las direcciones de los concesionarios, ver mapas y obtener las instrucciones para llegar.

Si continúa con dificultades para reparar su vehículo en un tiempo razonable o sin cargo, le sugerimos que escriba al Administrador, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 o bien que llame sin cargo a la línea directa de seguridad vehicular al 1-888-327-4236 (TTY: 1-888-275-9171) o visite [NHTSA.gov](https://www.nhtsa.gov). Referencia: Campaña de seguridad 25V455 de la NHTSA.

Tenga presente que: La ley federal exige que los arrendadores de vehículos que reciban este aviso de campaña envíen una copia del mismo al arrendatario en un plazo de diez días.

NOTA: Puede recibir información sobre las campañas y los programas de satisfacción del cliente a través de la aplicación FordPass. La aplicación se puede descargar a través de App Store o Google Play. Adicionalmente, existen otras funciones como reserva de estacionamientos en determinados lugares, además de control de ciertas funciones en el vehículo (bloqueo o desbloqueo de puertas, arranque remoto) si así está equipado para permitir el control.

¿Qué pasa si usted ya no es el propietario del vehículo?

Si usted ya no es el propietario del vehículo y tiene la dirección del propietario actual, le solicitamos que le reenvíe esta carta.

Usted recibió este aviso porque las regulaciones del gobierno exigen el envío de notificaciones al propietario conocido más reciente del registro. Nuestros registros se basan principalmente en datos estatales y de propiedad, que indican que usted es el propietario actual del vehículo.

Gracias por su atención en este asunto sumamente importante.

División de Servicio al Cliente