

July 29, 2025

Version 1

## A11 Radio Control Module Software Updates #1

### APPLIES TO

Year	Model	Trim Level	VIN Range
2024	ZDX	ALL	ALL

### BACKGROUND

Update to A11 radio control module software to address known issues.

### SYMPTOMS

Various complaints related to the A11 Radio Control Module:

- Fixes issue when switching to Sirius XM media source, where the center display screen freezes and remains frozen with a "Loading" message displayed.
- Performance enhancements for the audio unit.
- Fixes issue where "Brake" message was not shown on meter during a front collision warning.
- Removes duplicate "Trunk" open message in the meter.
- Fixes HUD distortion issues.
- Fixes DTC U0211 Loss of Communication with Memory Seat Module.
- Improves UI by adding virtual controls.
- Improves system to reduce issues that can cause intermittent blanking of the Instrument Cluster and/or the Infotainment Display while driving.

### POSSIBLE CAUSE

The A11 Radio Control Module requires an update.

### CORRECTIVE ACTION

Check the software code and, if needed, perform a software update for:

**Controller Code:** A11

**Controller Name:** Radio Control Module

### WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0100B8	Inspect software - no update	0.2 hr	03265	03217	B25033A	86573817
0105C5	A11 Radio Control Module reprogramming (includes inspection)	0.7 hr			B25033B	

**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

## REQUIRED MATERIALS

Tool Name	Tool Number	Quantity
Multiple Diagnostic Interface 2 (MDI2)	07-EL-52100	1
Tech Line Connect (TLC) Software application tool with Honda Diagnostic Package	N/A	N/A
DCA-8000 Dynamic Diagnostic Charging System	MTRDCA8000PA	1
USB 3.1 (or higher) Type-C 32GB	Commercially Available	1

Skill Level: Repair Technician

## INSPECTION AND REPAIR PROCEDURE

1. Follow the steps outlined in the Job Aid: [Updating Control Units Modules with TECHLINE CONNECT](#) under section **INSPECTION AND REPROGRAMMING PROCEDURES (A11 RADIO)** to determine if an update is needed for the A11 Radio Control Module.
2. If an update is needed, follow the steps to update A11 Radio Control Module including USB update, Programming 1 and Programming 2.