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Sent on 07 25 2025 Expires on 08 08 2025

From Technical Information & Support Group

Subject Request for Visit: 2023-2025 Odyssey, Passport, Ridgeline Brake Pedal Sticking

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Information & Support Group
 RE: **Request for Visit: 2023-2025 Odyssey, Passport, Ridgeline Brake Sticking (ACTION REQUIRED)**

This message is solely directed to Honda dealership personnel; please handle it accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023-2025 Odysseys, Passports, and Ridgelines with a customer complaint of the brake pedal sticking or slow to return. This may result in delayed acceleration, dragging noise, or brake lights staying on without any pedal engagement. The vehicle may also experience issues with activating cruise control. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate sticking or slow return pedal condition.
2. Hard to brake or soft brake pedal issue NOT accepted.
3. No previous replacements of the brake booster (01469-TGS-A50), master cylinder (46100-TGS-A51/A50), or brake pedal (46600-TG7-R82/A81).
4. Previous brake fluid, brake pads and rotor replacements are accepted.
5. Vehicle has not been involved in a collision.
6. No repairs or disassembling of any parts has been attempted for this issue during the current visit.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will need to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2025)
2. Model Name (e.g. Accord)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be reached.
4. Current Mileage
5. Confirm that the vehicle meets qualifiers #1-#6.
6. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, was accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.